

# TIME: AIM

A Business Relief Service for private clients with the potential for higher returns achieved through investing in AIM quoted companies.

## ISA APPLICATION PACK

Application Form

Services Guide

Portfolio Management Agreement

Risks

Glossary

Custody Agreement

## APPLICATION PACK

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## How to complete this form:

- Please ensure you have read and understood the TIME:AIM ISA Brochure and Application Pack.
- Please answer all questions in black ink, using BLOCK CAPITALS and mark relevant boxes with a tick (✓).
- Refer to the checklist to ensure your application is complete before submitting.
- Please note that you are unable to invest jointly into the TIME:AIM ISA.

## Checklist

Before submitting the Application Form please confirm the following:

## The Investor has:

- Read and understood the TIME:AIM ISA Brochure and Application Pack
- Completed Part 1 of the Application Form (sections 1 to 8)
- Read and signed the declaration in section 7 of Part 1 (page 7)

Either:

- Arranged payment via cheque or CHAPS / BACS using the correct payment reference – see 'Cheques and transfers' section to the right, or:
- Provided authority to transfer their existing ISA(s) by completing section 8 of Part 1, or:
- Provided details of Additional Permitted Subscription and confirmed payment method in sections 9 to 12 (page 15 and 16)

## The Adviser has:

- Completed Part 2 of the Application Form (sections 13 to 15)
- Read and signed the declaration in section 15 of Part 2 (page 18)
- Completed the necessary verification of identity requirements which is either:
  - A. Complete and sign section 14 of the Application Form on page 17
  - or B. Provide a copy of their firm's IVC for the Investor
  - or C. Provide a certified copy of the investor's passport or driving licence **AND** a certified copy of a recent (less than three months old) utility bill. This can't be a mobile phone bill – see 'Certifying documents' section to the right.

## Power of Attorney applications (where relevant):

- The Attorney(s) should complete Part 3 of the Application Form on page 19
- A certified copy of the Power of Attorney document must be provided (each page must be certified)
- The Adviser should provide for each Attorney a completed verification of identity requirements, which is either:
  - A. Complete and sign section 17 of the Application Form on page 19
  - or B. Provide a copy of their firm's IVC for each Attorney
  - or C. A certified copy of each Attorney's passport or driving licence **AND** a certified copy of a recent (less than three months old) utility bill. This can't be a mobile phone bill – see 'Certifying documents' section to the right.

## Cheques and transfers

- Cheques should be made payable to 'TIME AIM'.
- Cheques must come from the Investor's personal account. We do not accept cheques from business accounts.
- Bankers' drafts or building society cheques must specifically mention the Investor's name.
- CHAPS and BACS payments should be sent to the following account and please ensure you reference the investor's name and the letters "AIM ISA":
  - Sort code:** 16-01-09 **Account number:** 00654710
  - Bank:** Royal Bank of Scotland
  - Branch:** 1 Princes Street, London EC2R 8BP
  - Account Name:** MAINSPRING NOMINEES
- Please note, cheques can take up to 8 business days to clear, BACS bank transfer 3 business days and CHAPS bank transfer 1 business day.

## Transfers of Existing ISAs

Investors wishing to transfer existing ISAs from other providers are required to provide authority to TIME by completing section 8 of Part 1 of the Application Form. Please note that TIME is only able to accept ISAs which are wholly in cash and cannot accept the transfer of existing ISAs which contain investments, such as Shares in AIM Companies.

## Identity Verification Certificate (IVC)

An IVC may be used to confirm your Adviser has completed the necessary verification of identity requirements. Advisers can either supply a copy of their firm's IVC or complete section 11 on page 15.

## Certifying documents

Certified copies of original identity documents should be photocopies or scans, with the following certification wording added to each page: "Certified to be a true copy of the original as seen by me".

The document must be signed by an appropriate person i.e. an independent professional person who is not a relative of the Investor, for example: a GP, accountant, teacher, solicitor or the investor's employer. In addition to the certification wording (above) the certifying individual should provide their full name and business contact details.

## What happens next?

- We will confirm receipt of your Application Form and payment usually within two Business Days.
- Shares in selected AIM Companies will be purchased at the next available dealing date. We aim to deal once a month.
- Confirmation of the Shares purchased will normally be sent within five Business Days of the dealing date.
- Once your funds are invested we'll send you regular valuation statements.

## Return your completed form and documents to:

**TIME Investments, 338 Euston Road, London NW1 3BG**

## Any questions?

Please speak to your adviser or call the TIME Investments Client Services team on **0345 600 1213**

or email: [enquiries@time-investments.com](mailto:enquiries@time-investments.com)

We can't give investment or tax advice, but we are happy to answer questions about the application process.

## APPLICATION FORM : PART 1 - FOR COMPLETION BY INVESTOR

### 1 Investor's contact details

Title	Country/countries of tax residency
Forename(s)	Date of birth
Surname	Country of birth
Address	Daytime telephone number
	I wish to receive communications from TIME:
	<input type="checkbox"/> Through the post <b>OR</b> <input type="checkbox"/> Electronically
Postcode	Email
National Insurance / Taxpayer Identification Number	If you provide an email address we will register you for access to our secure online web portal, where you can view statements for your investment.
Nationalities held	

### 2 About your Subscription

#### Subscription amount:

£ \_\_\_\_\_ (Total including Adviser Initial Fee. Please note the minimum Subscription is £15,000).

I enclose a cheque drawn on a UK clearing bank or building society for the Subscription Amount made payable to "TIME AIM" with the completed Application Form;

OR

I will transfer the above funds via electronic funds transfer into the following bank account referenced with my name.

Account name: **MAINSRING NOMINEES**  
 Sort code: **16-01-09**    Account No. **00654710**  
 Bank name: Royal Bank of Scotland, 1 Princes Street,  
 London EC2R 8BP.

#### Investor's bank details

Please provide details of the bank account that you would like future proceeds to be paid into:

Name of Bank \_\_\_\_\_  
 Sort Code \_\_\_\_\_  
 Account Number \_\_\_\_\_  
 Account Name \_\_\_\_\_

### 3 Transferring existing ISAs

Number of ISA transfers \_\_\_\_\_

Estimated total value £ \_\_\_\_\_

Please provide details of your ISA transfers in section 8 – "Authorisation to transfer ISAs from another provider".

Your Subscription and/or ISA transfer(s) must add up to at least the minimum Subscription of £15,000.



**APPLICATION FORM : PART 1 - FOR COMPLETION BY INVESTOR (CONTINUED)**

**4 Adviser's Fees**

I have agreed with my Adviser the following fees:

1) an Adviser Initial Fee of \_\_\_\_\_ % of the Subscription Amount and/or the value of existing ISA(s) transferred.

2) an Adviser Ongoing Fee of \_\_\_\_\_ % per annum of the value of the Portfolio at the relevant time, to be payable quarterly in arrears.

OR

a fixed sum of £ \_\_\_\_\_ to be deducted from the Subscription Amount before investment; and if applicable:

**Please ensure that the percentage or amounts stated include VAT if applicable.**

## APPLICATION FORM : PART 1 - FOR COMPLETION BY INVESTOR (CONTINUED)

## 5 Appointment of TIME and Custodian

**By completing and signing this Application Form:**

- I confirm that I have received a complete copy of the Application Pack and have read and understood its contents, including the risks explained in the Brochure and the Risks section and the fees and charges described in the Brochure and Glossary, and that I have not relied on any other statement, representation or warranty made or given by TIME.
- I (the Investor) agree to enter into the Portfolio Management Agreement and provide ongoing instructions to TIME and receive copies of communications relating to TIME:AIM ISA.
- I understand that my relationship with the Adviser concerning TIME:AIM ISA is governed by this Application Form and the Adviser's terms of business with me. I understand therefore that if I wish to terminate the Adviser's appointment, I must serve written notice on the Adviser in accordance with the Adviser's terms of business with me. I agree to notify TIME immediately in writing if I terminate this appointment or if the Adviser ceases to act for me for any other reason (such as retirement or insolvency). Failure to notify TIME may lead to the Adviser continuing to receive fees with respect to the Portfolio. I acknowledge that in the event that I terminate this appointment without appointing a replacement, TIME may withdraw me from the service.
- I appoint TIME as my agent with express authority to enter into the Custody Agreement. I authorise TIME to provide and receive all communications with and instructions to the Custodian and to take any actions under the Custody Agreement on my behalf, including whether to substitute the Custodian from time to time.
- I agree to inform TIME of any changes to the bank account details provided in the Application Form and of any changes to my domicile or residence for tax purposes and to provide TIME upon request with any information which TIME or the Custodian may be required to provide to HMRC or any other governmental, regulatory or tax authority from time to time.
- I represent and warrant that I am not a US person under the definition of FACTA. I also agree that I have a duty to inform TIME if at any time I hold Shares via the TIME:AIM ISA service that my status changes so that I would become a US person.
- I acknowledge that my application to subscribe to TIME:AIM ISA is subject to approval, including the satisfactory completion of identification and verification checks, and may be revoked at any time for any reason or if the information in the Application Form is or becomes incorrect or misleading. I acknowledge that TIME and the Custodian may from time to time use third party agencies to verify the identity of me as an Investor or Attorney. I acknowledge that, in compliance with the FCA Rules, telephone calls may be recorded.
- I understand that, as highlighted in the risks section of the Brochure and the Risks section of this Application Pack, Share values can go down as well as up and I may get back less than my original Subscription. I understand that past performance does not provide an accurate guide to future performance.
- I recognise that the extent and value of any tax advantages or benefits arising from the use of tax-advantaged services such as BR relief, will vary according to my personal individual circumstances, and that the levels, bases and practice of taxation may also change. I acknowledge that TIME has not provided me with tax or investment advice.
- I understand that if I wish to cancel my Subscription into TIME:AIM ISA, I must instruct TIME to do so within 14 days of the date this Application Form is submitted to TIME.
- I agree that TIME may use my Subscription and realise such proportion of the Portfolio as is necessary to pay any fees payable to the Adviser as set out in Part 1 of the Application Form.
- I have read the TIME privacy policy at <http://time-investments.com/privacy-policy> (hard copy available upon request) and understand that TIME will use any personal information provided by me in this Application Form and any supplemental information which I provide in connection with my investment for the purposes of managing my Portfolio, providing services related to my investments, analysing the suitability of TIME's products and services, undertaking know-your-client checks and complying with anti-money laundering requirements, tax regulations and other legal requirements. I understand that my personal information may be shared with third parties as set out in the TIME Privacy Policy, including the Custodian and associates of TIME. I also understand that I have certain rights in respect of how TIME will use my personal information, as set out in the TIME Privacy Policy.
- I acknowledge that TIME will treat me as its client for portfolio management services.

Signature of Investor or Attorney

Name

Date

## APPLICATION FORM : PART 1 - FOR COMPLETION BY INVESTOR (CONTINUED)

## 6 ISA terms &amp; conditions

The following additional terms and conditions apply if you choose to subscribe to a TIME:AIM ISA:

**What you must do:**

- The investments in your TIME:AIM ISA will belong absolutely to you. You must remain the absolute owner of the investments in your TIME:AIM ISA at all times.
- You must not use any of the investments in your TIME:AIM ISA as security for a loan.
- The declarations in section 7 of this Application Form confirm your eligibility to subscribe for the TIME:AIM ISA. You must notify us immediately if any of these declarations cease to be true.

**What you may do:**

- You may at any time instruct TIME to transfer all or part of your TIME:AIM ISA to another ISA manager in accordance with the ISA Regulations.
- You may at any time withdraw all or part of the funds in your TIME:AIM ISA and instruct TIME to transfer the proceeds from the sale of the investments in your TIME:AIM ISA to you.
- You may instruct TIME to make any transfer or withdrawal mentioned above before a deadline of your choice, provided that this deadline is not less than 30 days from the date of your instructions to TIME to transfer or withdraw from your TIME:AIM ISA.
- You may choose to receive a copy of the annual report and accounts of every AIM Company in respect of the investments held in your TIME:AIM ISA, to attend and vote at investors' meetings of the relevant AIM Companies and to receive any other information issued to investors in those AIM Companies.
- You may cancel your Subscription and / or transfer of existing ISAs to TIME:AIM ISA within 14 days of the date your Application Form is submitted to TIME by giving written instructions. If you cancel your Subscription within this 14 day time limit, the cancelled Subscription will not count as a subscription to an ISA for the purposes of your overall subscription limit, unless Shares have been purchased on your behalf.

**TIME's obligations to you:**

- TIME will be the ISA Manager in respect of your TIME:AIM ISA until your TIME:AIM ISA is transferred to another ISA Manager.
- TIME or the Custodian (or another nominee of TIME or a Sub-Custodian of the Custodian) will be the registered legal owner of the investments in your TIME:AIM ISA and will hold the share certificates and other ownership documents in respect of those investments.
- TIME will warn you if your TIME:AIM ISA has or will become void and is no longer tax exempt because it fails to satisfy any of the conditions in the ISA Regulations. Please speak to your Adviser for further details as to what these conditions are.
- TIME will not delegate its functions or responsibilities under these terms and conditions unless it is satisfied that the delegate is competent to carry out those functions and responsibilities.
- TIME will suspend your Subscriptions if the overall subscription limit for ISAs is reached in the tax year, your TIME:AIM ISA account status changes or your nominated payment method becomes invalid.
- TIME may not accept your Application Form if it does not contain all the personal information required under the ISA rules.
- TIME may close your TIME:AIM ISA at any time on 30 days written notice or immediately if TIME ceases to be appropriately authorised by the FCA or ceases to be an authorised ISA manager, or if TIME becomes insolvent.
- TIME will be required by the ISA Regulations to close your TIME:AIM ISA in certain circumstances. Please speak to your Adviser for further details as to how this could affect you.

## APPLICATION FORM : PART 1 - FOR COMPLETION BY INVESTOR (CONTINUED)

### 7 ISA declarations

#### A. SUBSCRIPTION FOR NEW ISA

Please sign this declaration if you are subscribing for a new TIME:AIM ISA via a cash Subscription

I apply to subscribe for a Stocks & Shares ISA for the tax year 2021/22 (the first tax year to which this ISA Declaration relates).

##### I authorise TIME to :

- appoint a Custodian to hold my cash Subscriptions, ISA investments, interest, dividends and any other rights or proceeds in respect of those investments and any other cash;
- make on my behalf any claims to relief from tax in respect of ISA investment;
- retain any dividends received in this account until I take further action.

##### I declare that:

- (a) All Subscriptions made, or to be made, belong to me (the Investor) and that I am 18 years of age or over.
- (b) I have not subscribed, and will not subscribe more than the overall subscription limit in total to a Stocks & Shares ISA, a Cash ISA and an Innovative Finance ISA in the same tax year.
- (c) I have not subscribed, and will not subscribe, to another Stocks & Shares ISA in the same tax year that I subscribe to my TIME:AIM ISA.

#### B. TRANSFER OF EXISTING ISAS

Please sign this declaration if you are subscribing via an ISA transfer

##### I authorise TIME to :

- appoint a custodian to hold my cash Subscriptions, ISA investments, interest, dividends and any other rights or proceeds in respect of those investments and any other cash;
- make on my behalf any claims to relief from tax in respect of ISA investments;
- retain any dividends received in this account until I take further action.

##### I understand that:

- (a) TIME accepts no responsibility for any loss incurred as a result of any delay between my submission and TIME's receipt of the Application Form.

- (d) I understand that if I have paid any money into a Cash or Innovative Finance ISA, this is taken away from the full ISA allowance and I will be able to invest less into a Stocks & Shares ISA this tax year.
- (e) I am resident in the United Kingdom for tax purposes or, if not so resident, either perform duties which, by virtue of Section 28 of Income Tax (Earnings & Pensions) Act 2003 (Crown employees serving overseas), are treated as being performed in the United Kingdom, or I am married to, or in a civil partnership with, a person who performs such duties. I will inform TIME if I cease to be so resident or to perform such duties or be married to, or in a civil partnership with, a person who performs such duties.
- (f) I have read and agree to the ISA Terms and Conditions set out in section 6.
- (g) The information given in the Application Form and in this ISA Declaration is correct to the best of my knowledge and belief.

Signature of Investor or Attorney

Name

Date

- (b) that this application is subject to acceptance by the TIME.
- (c) that, where I am transferring a Cash ISA, it will be transferred into a Stocks and Shares ISA.

##### I make the declarations in (a) to (g) of sub-section A above in respect of my ISA transfer

Signature of Investor or Attorney

Name

Date



**APPLICATION FORM**



**APPLICATION FORM : PART 1 - FOR COMPLETION BY INVESTOR (CONTINUED)****8 Authorisation to transfer an existing ISA**

Please complete all parts of this section to transfer an existing ISA to TIME:AIM ISA. If you are transferring more than one ISA, please complete a supplemental transfer form overleaf for each ISA you wish to transfer.

**A: DETAILS OF ISA TRANSFER**

I am transferring a:

- Cash ISA  
 Stocks and Shares ISA

(please tick one box only)

This ISA relates to:

- The current tax year – I wish to transfer my current year's ISA subscriptions  
 A previous tax year – I wish to transfer my previous year's ISA subscriptions

Please transfer my existing ISA:

- In its entirety;

OR

- In part – please complete the below section

(Please note that where current year subscriptions are transferred they must be transferred in whole)

Please transfer \_\_\_\_\_ % of my total ISA holding

Please check with your existing ISA Manager that they can accommodate a partial transfer.

The estimated value of my ISA transfer is £ \_\_\_\_\_

**B: DETAILS OF EXISTING ISA MANAGER**

Name \_\_\_\_\_

ISA Account Number to be transferred \_\_\_\_\_

Telephone \_\_\_\_\_

Address \_\_\_\_\_

Post Code \_\_\_\_\_

**C. INVESTOR DETAILS**

Title \_\_\_\_\_

Forename(s) \_\_\_\_\_

Surname \_\_\_\_\_

Post Code \_\_\_\_\_

National Insurance Number \_\_\_\_\_

**D. TRANSFER AUTHORISATION**

I hereby instruct my current ISA Manager to transfer the ISA(s) referred to in this section, to TIME Investments (my new ISA Manager) by liquidating the assets and forwarding the proceeds to TIME Investments using the payment methods and details set out on page 2 under 'Cheques and transfers'.

This request is subject to TIME's acceptance of my transfer application. I authorise my existing ISA Manager to provide TIME Investments with any information, written or non-written, concerning the ISA and to accept any instructions from them.

Signature

Date



**APPLICATION FORM**

**APPLICATION FORM : PART 1 - FOR COMPLETION BY INVESTOR (CONTINUED)**

Please complete all parts of this section to transfer an existing ISA to TIME:AIM ISA

**A: DETAILS OF ISA TRANSFER**

I am transferring a:

- Cash ISA  
 Stocks and Shares ISA

(please tick one box only)

This ISA relates to:

- The current tax year – I wish to transfer my current year's ISA subscriptions  
 A previous tax year – I wish to transfer my previous year's ISA subscriptions

Please transfer my existing ISA:

- In its entirety;  
 OR  
 In part – please complete the below section

(Please note that where current year subscriptions are transferred they must be transferred in whole)

Please transfer \_\_\_\_\_ % of my total ISA holding

Please check with your existing ISA Manager that they can accommodate a partial transfer.

The estimated value of my ISA transfer is £ \_\_\_\_\_

**B: DETAILS OF EXISTING ISA MANAGER**

Name \_\_\_\_\_

ISA Account Number to be transferred \_\_\_\_\_

Telephone \_\_\_\_\_

Address \_\_\_\_\_

Post Code \_\_\_\_\_

**C. INVESTOR DETAILS**

Title \_\_\_\_\_

Forename(s) \_\_\_\_\_

Surname \_\_\_\_\_

Post Code \_\_\_\_\_

National Insurance Number \_\_\_\_\_

**D. TRANSFER AUTHORISATION**

I hereby instruct my current ISA Manager to transfer the ISA(s) referred to in this section, to TIME Investments (my new ISA Manager) by liquidating the assets and forwarding the proceeds to TIME Investments using the payment methods and details set out on page 2 under 'Cheques and transfers'.

This request is subject to TIME's acceptance of my transfer application. I authorise my existing ISA Manager to provide TIME Investments with any information, written or non-written, concerning the ISA and to accept any instructions from them.

Signature \_\_\_\_\_

Date \_\_\_\_\_



**APPLICATION FORM**

**APPLICATION FORM : PART 1 - FOR COMPLETION BY INVESTOR (CONTINUED)**

Please complete all parts of this section to transfer an existing ISA to TIME:AIM ISA

**A: DETAILS OF ISA TRANSFER**

I am transferring a:

- Cash ISA
- Stocks and Shares ISA

(please tick one box only)

This ISA relates to:

- The current tax year – I wish to transfer my current year’s ISA subscriptions
- A previous tax year – I wish to transfer my previous year’s ISA subscriptions

Please transfer my existing ISA:

- In its entirety;
- OR
- In part – please complete the below section

(Please note that where current year subscriptions are transferred they must be transferred in whole)

Please transfer \_\_\_\_\_% of my total ISA holding

Please check with your existing ISA Manager that they can accommodate a partial transfer.

The estimated value of my ISA transfer is £ \_\_\_\_\_

**B: DETAILS OF EXISTING ISA MANAGER**

Name \_\_\_\_\_

ISA Account Number to be transferred \_\_\_\_\_

Telephone \_\_\_\_\_

Address \_\_\_\_\_

Post Code \_\_\_\_\_

**C. INVESTOR DETAILS**

Title \_\_\_\_\_

Forename(s) \_\_\_\_\_

Surname \_\_\_\_\_

Post Code \_\_\_\_\_

National Insurance Number \_\_\_\_\_

**D. TRANSFER AUTHORISATION**

I hereby instruct my current ISA Manager to transfer the ISA(s) referred to in this section, to TIME Investments (my new ISA Manager) by liquidating the assets and forwarding the proceeds to TIME Investments using the payment methods and details set out on page 2 under ‘Cheques and transfers’.

This request is subject to TIME’s acceptance of my transfer application. I authorise my existing ISA Manager to provide TIME Investments with any information, written or non-written, concerning the ISA and to accept any instructions from them.

Signature

Date



**APPLICATION FORM**

## APPLICATION FOR AN ADDITIONAL PERMITTED SUBSCRIPTION

### 9 Details of the new ISA holder

Title	Address
Forename(s)	
Surname	
Date of birth	
National Insurance Number	Postcode

### 10 Details of the Deceased

Deceased full name:	Deceased National Insurance Number (if known):
Permanent residential address of the deceased at their date of death:	Date of death:
	Date of marriage or civil partnership between the new investor and the deceased:
	Deceased existing ISA account number(s):
Deceased date of birth:	



## APPLICATION FOR AN ADDITIONAL PERMITTED SUBSCRIPTION (CONTINUED)

### 11 Details of the Existing ISA Manager

Name \_\_\_\_\_

ISA Account Number to be transferred \_\_\_\_\_

Telephone \_\_\_\_\_

Address \_\_\_\_\_

Postcode \_\_\_\_\_

**Please be aware that an Additional Permitted Subscription allowance can only be transferred once and only where no Subscriptions have been made under that Additional Permitted Subscription allowance. Once transferred Subscriptions may only be made in cash.**

I wish to subscribe £ \_\_\_\_\_  
from my Additional Permitted Subscription allowance in

respect of the deceased and wish to make my subscription to a Stocks & Shares ISA in cash.

I enclose a cheque drawn on a UK clearing bank or building society for the Subscription Amount made payable to "TIME AIM" with the completed Application Form;

OR

I will transfer the above funds via electronic funds transfer into the following bank account referenced with my name.

Account name: **MAINSRING NOMINEES**  
Sort code: **16-01-09** Account No. **00654710**  
Bank name: Royal Bank of Scotland, 1 Princes Street, London EC2R 8BP.

OR

The funds will be transferred from my previous plan manager

### 12 Additional Permitted Subscription Eligibility Declaration

This section must be completed to confirm the Investor named on this authority is eligible to transfer an Additional Permitted Subscription allowance in respect of the deceased named on this authority.

I (the Investor) declare that:

- I am the surviving spouse / civil partner of the deceased.
- I was living with the deceased within the meaning of Section 1011 of the Income Tax Act 2007 at the date of the deceased's death (we were not separated under a court order, under a deed of separation, or in circumstances where the marriage or civil partnership had broken down) the subscription is made under the provisions of regulation 5DDA of the Individual Savings Account Regulations 1998 (Additional Permitted Subscription).
- The subscription is being made within 3 years of the date of death, or if later, 180 days of the completion of the administration of the estate.
- I am aged 18 years of age or over.
- All subscriptions made, and to be made, belong to me.

I authorise TIME to appoint a custodian to hold my cash Subscription, ISA investments, interest, dividends and any other rights or proceeds in respect of those investments and any other cash and to make on my behalf and any claims to relief from tax in respect of ISA investments.

I agree to the ISA terms and conditions.

I declare that this Additional Permitted Subscription application form has been completed to the best of my knowledge and belief.

Signature

Date



## APPLICATION FORM : PART 2 - FOR COMPLETION BY ADVISER

### 13 Adviser's contact details

Firm name \_\_\_\_\_

FCA Number \_\_\_\_\_

#### Authorised Individual:

Title \_\_\_\_\_ Administrator email \_\_\_\_\_

Forename(s) \_\_\_\_\_ Address \_\_\_\_\_

Surname \_\_\_\_\_

Telephone \_\_\_\_\_

Adviser email \_\_\_\_\_

If you provide an email address we will register you for access to our secure online web portal, where you can view statements for your client's investment. We will notify you via email when client documents are uploaded to your portal. If you would like copies of these documents sent to you in the post please call our Client Services Team on 0345 600 1213.

Please provide details of your bank account so that the Adviser Initial Fee and Adviser Ongoing Fee (where agreed) can be paid to you via BACS.

Account Name \_\_\_\_\_ Sort Code \_\_\_\_\_

Account Number \_\_\_\_\_

Are you part of a network/service provider?  No  Yes if so which one: \_\_\_\_\_

### 14 Verification of Identity Confirmation

You can use this section to provide verification of identity for a private individual. If you do not complete this section you will need to supply a copy of your firm's IVC or certified copies of the Investor's identity documents - please see the relevant section on page 2 for further details.

#### Confirmation by Adviser

I/We confirm that:

- a) The information in Part 1 of this Application Form was obtained by me/us in relation to the Investor(s)

and

- b) The evidence I/we have obtained to verify the identity of the Investor(s) and assess the purpose and intended nature of the Investor's investment through TIME:AIM ISA meets the standard set out within the FCA rules, The Money Laundering, Terrorist Financing and Transfer of Funds (Information on the Payer) Regulations 2017 and guidance for the UK Financial Services Sector issued by the Joint Money Laundering Steering Group, as amended.

Signature of Adviser

Name

Position

Date



**APPLICATION FORM : PART 2 - FOR COMPLETION BY ADVISER (CONTINUED)**

**15 Adviser Declaration**

**By completing and signing this Application Form we (the Adviser):**

- Represent and warrant that we are authorised or exempt from regulation under FSMA and permitted to advise on and arrange transactions in investments (the Adviser will need to contact TIME to provide separate confirmations in respect of non-UK business)
- Have received a complete copy of the Application Pack and have read and understood its contents, including the risks explained in the Brochure and the Risks section of this Application Pack and the fees and charges described in the Brochure and Glossary
- Acknowledge that the Investor’s application to subscribe to TIME:AIM ISA is subject to approval, including TIME’s authorised financial intermediary due diligence requirements, and may be revoked at any time for any reason or if the information in the Application Form is or becomes incorrect or misleading
- Have verified the identity of the Investor and have advised the Investor on the suitability of investments to be purchased for them through TIME:AIM ISA, in accordance with Applicable Law. We will maintain records of our identity verification and suitability assessments for at least five years and will provide copies to TIME and the Custodian upon request
- We consent to TIME (and, in the case of anti-money laundering requirements, the Custodian) relying on us to:
  - verify the identity of the Investor in accordance with the FCA Rules, The Money Laundering Terrorist Financing and Transfer of Funds (Information on the Payer) Regulations 2017 and Joint Money Laundering Steering Group Guidance, as amended; and
  - assess the suitability for the Investor of TIME:AIM ISA, both initially and during the term of our appointment; and
  - verify the tax residence and citizenship of Investors and to procure self-certificates for tax information reporting purposes.
  - For anti-money laundering purposes we have completed Section 14 or we enclose either an Identity Verification Certificate or certified copies of the verification of identity documents
- Agree to notify TIME as soon as reasonably practicable if we cease to act as Adviser for the Investor
- Confirm that we have read the TIME privacy policy at <http://time-investments.com/privacy-policy> (hard copy available upon request) and understand that TIME will use any personal information provided in this Application Form and any supplemental information provided to TIME or which TIME acquires about us for the purposes of portfolio management, providing services related to investments that we are involved with, analysing the suitability of TIME’s products and services, engaging with us (for example for direct marketing or other business development purposes), undertaking know-

your-client checks and complying with anti-money laundering requirements, tax regulations and other legal requirements. We understand that our personal information may be shared with third parties as set out in the TIME Privacy Policy, including associates of TIME. We also understand that we have certain rights in respect of how TIME will use our personal information, as set out in the TIME Privacy Policy.

- Confirm that our staff who provide suitability advice are approved by the FCA to provide investment advice; hold a current statement of professional standing issued by a body accredited by the FCA; have the requisite knowledge and experience to provide such advice; and have read and understood the Brochure, the Services Guide and other parts of the Application Pack, including the risks set out in the Brochure and the Risks section of this Application Pack.
- Agree that TIME has the right to request further information and documentary evidence in particular relating to its expertise in relation to inheritance tax planning and agree to provide such information and evidence promptly.

Signature of Adviser

Name

Date

Special instructions

Company Stamp:

## APPLICATION FORM : PART 3 - FOR COMPLETION BY ATTORNEYS

### 16 Notes for Attorneys

Is there a registered Power of Attorney in place?  No  Yes, if so please complete this section.

By completing this section the Attorney confirms he/she has the power to appoint a discretionary investment manager.

If there is more than one Attorney please contact us on 0345 600 1213 to discuss, please note we are only able to correspond with one Attorney.

Unless otherwise agreed, all correspondence will be sent to you as the Attorney.

#### Attorney's contact details:

<input type="text"/>	Date of birth
<input type="text"/>	Daytime telephone number
<input type="text"/>	Email
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	<input type="text"/>

If you provide an email address we will register you for access to our secure online web portal, where you can view statements for the investment.

By completing this section, you confirm that you have read the TIME privacy policy at <http://time-investments.com/privacy-policy> (hard copy available upon request) and understand that TIME will use any personal information provided by you in this Application Form and any supplemental information which you provide in connection with your appointment as Attorney for the purposes of Portfolio management, providing services related to investments, analysing the suitability of TIME's products and services, undertaking know-your-client checks and complying with anti-money laundering requirements, tax regulations and other legal requirements. You understand that your personal information may be shared with third parties as set out in the TIME Privacy Policy, including associates of TIME. You also understand that you have certain rights in respect of how TIME will use your personal information, as set out in the TIME Privacy Policy.

I wish to receive communications from TIME:  Through the post **OR**  Electronically

### 17 Verification of Identity Confirmation

You can use this section to provide verification of identity for a private individual. If you do not complete this section you will need to supply certified copies of the identity documents for the Attorney(s) - please see the relevant section on page 2 for further details.

#### Confirmation by Adviser

I/ We confirm that:

a) The information in Part 3 of this Application Form was obtained by me/us in relation to the Attorney(s)

and

b) The evidence I/we have obtained to verify the identity of the Attorney(s) meets the standard set out within the FCA Rules, The Money Laundering, Terrorist Financing and Transfer of Funds (Information on the Payer) Regulations 2017 and guidance for the UK Financial Services Sector issued by the Joint Money Laundering Steering Group, as amended.



## SERVICES GUIDE

This Services Guide explains what TIME:AIM ISA is and how it works. It is divided into five sections:

1. The Service
2. The Custodian
3. How does it work?
4. What tax might I pay?
5. Complaints

This Services Guide should be read together with the Brochure, Application Form, Portfolio Management Agreement, Risks, Glossary, and Custody Agreement, which together describe and set out the terms of the TIME:AIM ISA discretionary management service (together, the "Application Pack"). Where relevant, words and expressions used in this document have the meanings given to them in the Glossary.

You are specifically referred to the Important Information and risks sections of the Brochure and the Risks section of this Application Pack, which you and your Adviser should read and understand. The Application Pack has been prepared as at January 2020 and is subject to updating from time to time.

### 1. THE SERVICE

#### 1.1 What is TIME:AIM ISA?

TIME:AIM ISA is a discretionary management service that offers you a fast, simple and effective solution which aims to reduce your inheritance tax (IHT) liability through the acquisition of a Portfolio of Shares in Business Relief (BR) qualifying companies listed on AIM. TIME:AIM ISA is managed by us, TIME Investments (TIME).

#### 1.2 What is Business Relief?

Business Relief was introduced in 1976 principally to assist in the transfer of family owned trading companies between generations without the need to sell the company to pay IHT. It was later extended to cover certain other companies.

An individual investing in the shares of an unquoted (or certain AIM-listed) trading company qualifies for 100% BR, provided that the shares have been held for a minimum of two years and were held at the date of death.

HMRC will determine availability of BR on an individual basis as part of the probate process following death.

There are substantial potential IHT savings associated with investment in TIME:AIM ISA, since the value of a chargeable estate above the nil rate band (set at £325,000 for an individual until 2025/26) is currently taxed at 40%.

#### 1.3 What is the discretionary management service?

We will invest your money into a portfolio of AIM listed trading companies which we reasonably believe to qualify for BR.

The TIME Allocation Committee will select the AIM listed companies in which to invest your money and review the performance of the Portfolio on an ongoing basis. This Committee comprises members of TIME's senior management.

The TIME Allocation Committee will monitor and may adjust your Portfolio on an on-going basis; it will also typically rebalance your Portfolio in line with a model portfolio on an annual basis, however the frequency and scope of rebalancing may change subject to market conditions and may be varied or suspended if the cost of the rebalancing is deemed by TIME to be prohibitively expensive for Investors.

TIME will act as your ISA Manager for the duration of your investment and will be responsible for reporting to HMRC in relation to your TIME:AIM ISA as required under the ISA Regulations.

Investors into TIME:AIM ISA will not be required to decide the industry sectors and markets in which to invest nor deal with ongoing paperwork relating to their investments. We will decide on your behalf in which companies your money is invested, monitor the performance of your Portfolio and deal with any ongoing approvals required.

**SERVICES GUIDE****1.4 What are the Investment Objectives?**

The Investment Objective of TIME:AIM ISA is to provide Investors with access to BR via a Portfolio of Shares in AIM Companies which have the potential for growth.

We will utilise advanced market screening techniques to select for Investors a Portfolio of the largest available BR qualifying AIM companies. Our screening process evaluates the financial fundamentals of potential AIM Companies and will seek to exclude, for example, rapidly expanding AIM Companies which are not profitable, or AIM Companies which trade on high earnings multiples.

We will seek to reduce the volatility of an Investor's Portfolio through the selection of Shares in AIM Companies which have demonstrated lower than average price volatility.

**1.5 Should I invest in TIME:AIM ISA?**

The circumstances of each investor are unique. Therefore you should seek advice from your authorised financial intermediary (Adviser). For this reason we will only accept applications from you via your Adviser.

We believe that the suitability of TIME:AIM ISA for you should be monitored on a regular basis, so we recommend that you have a continuing relationship with your Adviser whilst you invest through TIME:AIM ISA. We are not authorised to provide advice as to either initial suitability or whether TIME:AIM ISA remains suitable for you on an ongoing basis.

TIME:AIM ISA may be utilised by both UK residents and non-UK residents who are tax domiciled in the UK. You should consult your professional advisers in respect of your tax residence and domicile position, as the rules are complex. If you are UK tax domiciled, you will be subject to IHT on your worldwide estate, even if you have lived most of your life outside the UK.

If you think you may be a US person or a tax resident outside of the UK you should inform your Adviser who should speak to TIME. You may be asked to provide TIME with additional information which TIME may be required to provide to HM Revenue & Customs or any other governmental, tax or regulatory authority from time to time.

**1.6 Can I invest as Attorney?**

All ISA application should, strictly speaking, be made by the Investor and the circumstances in which TIME can accept an Application Form from an Attorney are limited.

If the Investor is physically incapable of signing the application (this includes where the Investor is a member of the armed forces on active duty in a war zone), then TIME will be able to accept an Application Form signed by an Attorney acting under a general or enduring power of attorney.

In any other circumstances (for instance, where the Investor is capable of completing the application form, but is too busy to do so or is away on holiday) TIME can only accept an Application Form from an Attorney who holds a Lasting Power of Attorney which has been registered with the Public Guardians Office and which gives the Attorney the power to make the decision to open an ISA.

In all cases, the Attorney should forward a certified copy of the Power of Attorney to TIME, provide proof of identity and complete Part 3 of the Application Form.

**2. THE CUSTODIAN**

To provide you with additional protection, your cash and Shares will be held by an FCA regulated and authorised custodian on your behalf. The Custodian will initially be Mainspring Nominees Limited, but may be any alternative custodian appointed by TIME as your agent from time to time. This may include an appropriately regulated and authorised associate of TIME. The Custodian will hold your subscription monies prior to buying Shares in a segregated and pooled client bank account with trust status and may hold all of your AIM listed shares through a sub-custodian. Any cash not invested in Shares (See 4.2: When is my money invested?) will also be held in this client bank account. The fees of the Custodian are payable by the Investor.

The Application Pack includes a Custody Agreement, authority for TIME to enter into that Custody Agreement (or a replacement one) as your agent, and authority for the Custodian to appoint the Broker and to give authority to TIME to instruct the Broker in relation to the sale or purchase of Shares and any Investor approvals. TIME may appoint an alternative custodian if, for whatever reason, this proves necessary or desirable. Any replacement custodian appointed would also be regulated by the Financial Conduct Authority (FCA).

## SERVICES GUIDE

The Custodian is separately authorised and regulated by the FCA. TIME will be the Custodian's client for regulatory purposes. You will not therefore have any right to complain about the Custodian's services to the Financial Ombudsman Service (FOS), although you may be entitled to compensation from the Financial Services Compensation Scheme (FSCS) if the Custodian cannot meet its obligations – see section 6 below.

### 3. BROKERAGE

Shares may be purchased and sold on behalf of Investors via an FCA registered Broker which will be appointed by the Custodian. The Broker(s) will be subject to best execution obligations. The fees and commissions levied by the appointed Broker(s) which are not taken from TIME's Dealing Fee will be charged to an Investor's Portfolio and will reduce the amount invested or realised.

### 4. HOW DOES IT WORK?

#### 4.1 How do I apply?

- Your Adviser will provide you with the Application Pack and could, if needed, assist you with completing the Application Form.
- Unless your Adviser already holds it, they will also ask you for proof of identification.
- Your Adviser should send the completed Application Form to TIME with your cheque for a minimum of £15,000. Alternatively, you can send your money via electronic transfer. Please see page 2 for details of where to send your money.
- Typically you will need to agree an initial and ongoing fee arrangement with your Adviser, and note the terms on the Application Form. We will arrange for cash to be retained within your Portfolio to pay any ongoing fees agreed with your Adviser.

#### 4.2 When is my money invested?

Normally we will use your Subscription to buy shares in AIM listed companies within four weeks of receipt of cleared funds.

For the purpose of BR qualification the two year period commences on the date on which we buy Shares on your behalf (Acquisition Date).

The Net Subscription Amount, used to acquire Shares, will be your Subscription after deducting the TIME Initial Charge and Dealing Fee, and any Initial Adviser Fee (such fees to be deducted and paid by

the Custodian on or around the Acquisition Date) and an appropriate amount from your Net Subscription to be retained by the Custodian in cash to pay any other fees that become due from the Investor as described in the Glossary. TIME will also instruct the Custodian to retain any dividends and/or cash proceeds received as a result of the rebalancing of your Portfolio so that an appropriate amount of your Portfolio is retained in cash on an on-going basis. TIME will have the authority to instruct the Custodian to pay any fees which become due from the Investor as described in the Glossary from this retained cash.

Shares will be purchased via the AIM market or acquired from existing Investors on a matched bargain basis.

You and your Adviser will be provided with confirmation either by post or email on receipt of your Application Form. You will also be provided with a confirmation when we have acquired your Shares, typically within five Business Days.

#### 4.3 How much can I invest?

Your initial Subscription should be a minimum of £15,000. There is no maximum. You can make further Subscriptions in minimum amounts of £15,000, although the two year period to qualify for BR in respect of further Subscriptions will generally apply from each Acquisition Date. To make further Subscriptions you should complete an additional Application Form.

#### 4.4 Can we invest jointly?

No. Joint applications are not permitted under the ISA Regulations.

#### 4.5 What If I change my mind?

Within 14 days of sending TIME your Application Form you may cancel the TIME:AIM ISA service, by sending a signed cancellation request to TIME. In this event you will receive a refund of your Subscription monies, less any fees or costs payable by TIME to your Adviser or third parties.

However if the funds have already been invested, we will need to sell your Shares, which would normally occur at the next dealing day. In this event any Initial Charge or Dealing Fee received by TIME would be refunded, to the extent not already paid to third parties. In addition, Broker fees and commissions may be incurred and Capital Gains and/or Income Tax may be payable. In the event of a market downturn you may not receive back your full Subscription Amount.

## SERVICES GUIDE

### 4.6 How do I check my Portfolio?

You will be provided with a statement confirming transactions in the previous quarter, the number of Shares you hold and their value as at 5 January, 5 April, 5 July and 5 October each year.

If you have provided an email address on the Application Form you will be registered for access to our secure online Web-Portal where you can view statements for your investment. You can choose to receive updates on your investment electronically or through the post by ticking the relevant box on the Application Form. Your Adviser will be able to access your statement via the secure online Web-Portal.

### 4.7 How do I give you instructions?

You will need to sign any withdrawal request or change to standing instructions for example in relation to the ongoing adviser fee.

If you wish to change your authorised financial intermediary, either you or your new Adviser should contact TIME and we will forward the necessary form to you. If your Adviser ceases to act for you for any reason (e.g. upon their retirement), you should appoint a substitute authorised financial intermediary who will be able to continue to advise you on suitability, otherwise TIME may withdraw you from the service.

### 4.8 How do I advise you of a change in my details?

If any of your contact details change, such as postal or email address or bank details you should write to TIME Investments, and ensure you sign the letter.

### 4.9 Can I transfer to a trust?

It may not be possible to transfer into a trust Shares which are held through the TIME:AIM ISA. You should take specialist professional advice before deciding whether to establish a trust.

### 4.10 How will you value my shares?

Shares will be valued at their market value, typically the closing price available on the relevant valuation date.

### 4.11 How can I withdraw my money?

Although BR is only available if Shares are held at death, we recognise that you may need the ability to realise your investment either to meet unexpected financial commitments or because your personal circumstances have changed. You can at any time make a partial or full withdrawal request to realise some of, or all of your Portfolio.

A withdrawal will be made by a sale of your Shares, either on the market or to an incoming or existing Investor. If sold via the AIM market the price will be the market value realised in respect of such sale, minus any dealing fees and broker commissions. Shares sold to incoming Investors will be at open market value, which is typically the price achieved by the Broker for the Shares which are physically traded on the dealing day in which the matched bargain transfer occurs.

We would generally expect withdrawals to be processed on a monthly basis. Normally we would expect that the proceeds will be sent to you within two weeks following the sale of Shares. Timing could be subject to a number of factors including Investor inflows into TIME:AIM ISA, the timing of receipt of the withdrawal request, and liquidity within the AIM Market.

Withdrawals should be in a minimum amount of £15,000. If your withdrawal would reduce the value of your holding below £15,000, we may request that you sell your entire Portfolio or you may prefer to reduce your withdrawal request.

### 4.12 What happens on death?

Your executors should contact us requesting a valuation as at the date of death. As part of the probate process your executors will submit a form to HMRC (currently form IHT-412). Assuming HMRC confirmation of applicability of BR, your Shares held via TIME:AIM ISA will be excluded from calculations of IHT due on your estate.

Following the grant of probate, either a withdrawal request can be made or your beneficiary can request the transfer of the Shares into his or her name. If retention is their preferred option, your beneficiary will need to complete an Application Form.

BR is immediately available on a transfer of a BR-qualifying investment where that transfer is made to a spouse. BR may also be available for qualifying successive transfers within a two year period. You should seek independent advice from a qualified tax adviser in this regard. Please note that TIME Investments is unable to provide tax or investment advice.

## 5. WHAT TAX MIGHT I PAY?

You are recommended to take your own tax advice, as your personal circumstances will dictate the tax that is payable and you should receive tax advice on an on-going basis to take account of legislative changes.



## SERVICES GUIDE

We do not provide tax advice. The tax which you might pay will depend in part on whether the Shares are sold to new Investors or redeemed.

In the event of a sale of Shares either via the AIM market or to an incoming Investor, the gain will typically be exempt from Capital Gains Tax. On death no Capital Gains Tax is payable, whatever the size of gain.

Any dividends received will typically be exempt from Income Tax.

In the event that an Investor dies within two years of the Acquisition Date, BR relief may not be available.

although you may still be entitled to compensation from the FSCS if it cannot meet its obligations. The maximum amount of compensation is £85,000.

### 6 COMPLAINTS

#### 6.1 What if I need to complain?

We hope that you do not have cause for complaint, but if you do, please contact us by phone, email or in writing. Any written complaint (whether relating to TIME or the Custodian) should be addressed to the Compliance Officer, TIME Investments, 338 Euston Road, London NW1 3BG. We will investigate the circumstances and respond to you. A copy of our complaints-handling procedure is available on request or on our website at [time-investments.com/complaint-handling-procedure/](http://time-investments.com/complaint-handling-procedure/).

If we are unable to resolve your complaint, you may have the right to refer your complaint to the Financial Ombudsman Service (FOS). The FOS is an independent service set up to resolve disputes between eligible complainants and financial services businesses. The FOS can be contacted at Exchange Tower, London, E14 9SR. Further information can be found at [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk).

We are a participant in the Financial Services Compensation Scheme (FSCS). You may be able to claim compensation from the FSCS if TIME is in default and unable to meet its financial obligations to you. The amount of compensation available to an eligible claimant from the FSCS is up to £85,000 for investment business. For further information about the FSCS (including eligibility to claim) you should refer to the FSCS website [www.fscs.org.uk](http://www.fscs.org.uk).

Your Portfolio will be held by the Custodian (itself or through a Sub-Custodian), which is also authorised and regulated by the FCA; however you will not be a client of the Custodian for regulatory purposes (its client will be TIME, which will enter into the Custody Agreement as your agent) so you will not have a right to complain about the Custodian's services to the FOS,

## **PORTFOLIO MANAGEMENT AGREEMENT**

### **1. APPOINTMENT**

- 1.1** This Portfolio Management Agreement sets out the terms and conditions upon which (a) you appoint TIME to manage the Portfolio and (b) you grant authority to TIME, as your agent to appoint the Custodian.
- 1.2** By entering into this Portfolio Management Agreement, you confirm that:
- (a)** your Adviser has advised you on the suitability of investments to be held through TIME:AIM ISA;
  - (b)** you have all necessary power and authority to enter into this Portfolio Management Agreement;
  - (c)** all information and documentation provided by you in the Application Form or otherwise in connection with TIME's acceptance of you as a client in relation to TIME:AIM ISA is or will be accurate, complete and not misleading in any respect and you will promptly notify TIME to the extent that there is any material change in any information or documentation provided; and
  - (d)** you have read and understood the Brochure including the Risks section, the Services Guide and other parts of the Application Pack.
- 1.3** You agree to notify TIME promptly if any of the above confirmations cease to be true.

### **2. START DATE**

This Portfolio Management Agreement will come into effect on the date TIME accepts the duly completed Application Form.

### **3. REGULATORY STATUS**

TIME is authorised and regulated by the FCA in the conduct of its investment business. TIME agrees to comply with the FCA Rules in relation to TIME:AIM ISA.

TIME is approved by HMRC to manage ISAs in accordance with the Individual Savings Account Regulations 1998 and guidance notes for ISA Managers issued by HMRC.

### **4. CLIENT CATEGORISATION**

For the purposes of the FCA Rules and based on information provided by you, TIME will treat you as its only client in respect of all services to be provided pursuant to the Portfolio Management Agreement and has categorised you as a Retail Client for all portfolio management services. This categorisation provides you with the highest level of protection under the FCA rules.

### **5. DISCRETIONARY MANAGEMENT SERVICES**

- 5.1** By entering into this Portfolio Management Agreement, you grant TIME the full authority to invest, at TIME's discretion, the Portfolio in investments which TIME reasonably believes to be Qualifying Investments in accordance with the Investment Objectives and to appoint the Custodian pursuant to the Custody Agreement and to give all instructions and receive all notices pursuant to that Custody Agreement, on your behalf and as your agent.
- 5.2** For the avoidance of doubt, you acknowledge that TIME has not provided you with investment or tax advice about TIME:AIM ISA.

### **6. INVESTMENT**

- 6.1** The minimum Subscription Amount is £15,000. Subscriptions will only be accepted at TIME's absolute discretion upon receipt of a duly completed Application Form.
- 6.2** Subject to TIME's discretion, you may make additional Subscriptions at any time, subject to a minimum of £15,000. A further Application Form should be completed in respect of each additional Subscription.
- 6.3** TIME will use its reasonable endeavours to invest the Net Subscription Amount in the Client Bank Account into what it reasonably believes to be Qualifying Investments. Pending investment in Shares, Subscription Amounts received will be deposited and held in the Client Bank Account. Any interest on subscription monies pending investment in Shares will be retained jointly by TIME and the Custodian as a contribution towards the cost of establishing and maintaining the Service.
- 6.4** TIME will on or about the Acquisition Date arrange for the Custodian to deduct from the Subscription Amount, any Adviser Initial Fee, and TIME's Initial Charge. TIME will arrange for the Custodian to pay the Adviser Initial Fee to the Adviser, within ten Business Days of the Acquisition Date.

### **7. CANCELLATION RIGHTS**

- 7.1** You have the right to cancel the Subscription provided that you notify TIME in writing within 14 days of the date the Application Form is submitted to TIME.
- 7.2** If you exercise the right to cancel the Subscription before the Shares have been acquired, TIME will return any subscription monies as soon as practicable.
- 7.3** If you exercise the right to cancel the Subscription after the Shares have been acquired, TIME will treat the cancellation as a withdrawal in full pursuant to clause 8 provided that no Fees shall be payable unless

## PORTFOLIO MANAGEMENT AGREEMENT

TIME has incurred any third party fees or expenses, including to the Custodian and the Broker(s) (in which case TIME will be entitled to deduct its Dealing Fees but only to the extent that such third party fees and expenses have been incurred). In addition, you understand that to the extent that the value of the Shares decreases between the Acquisition Date and the date of withdrawal, the monies returned may be less than the Subscription Amount. TIME will endeavour to arrange the return of any such monies as soon as practicable. You will not be entitled to interest on any monies returned pursuant to clauses 7.2 or 7.3.

- 7.4** Where you do not exercise the right to cancel within the time period set out in clause 7.1, any termination of this Portfolio Management Agreement will be governed by the provisions of clause 13.
- 7.5** You acknowledge that, notwithstanding the right to cancel this Portfolio Management Agreement, you do not have the right to cancel, terminate and/or reverse any particular investment executed before cancellation takes effect.
- 8. WITHDRAWALS**
- 8.1** You have the right at any time to request a withdrawal of cash from the Portfolio by requesting that TIME realise some or all of your Shares by submitting a signed withdrawal request, specifying the requested withdrawal amount in pounds sterling, provided that any such withdrawal request will be irrevocable unless otherwise determined by TIME.
- 8.2** If, as a result of a withdrawal, the value of the Portfolio would be less than £15,000 or if the request for a Partial Withdrawal is for an amount of less than £15,000, TIME may refuse to execute the withdrawal request. In the event that TIME refuses a request pursuant to this clause, it will promptly notify you of such refusal and offer you the opportunity to recall or amend the relevant request or make a Final Withdrawal.
- 8.3** TIME will be entitled to deduct, or will instruct the Custodian to deduct, from the withdrawal amount any outstanding fees and expenses (including any unpaid Fees and charges incurred in realising the Shares) before sending the net proceeds to the relevant bank account specified in the Application Form.
- 8.4** You acknowledge that Shares sold to give effect to a withdrawal request will upon such event cease to be Qualifying Investments.

- 8.5** In exceptional circumstances such as a change in law or practice TIME may choose to satisfy withdrawal requests (including pursuant to clause 13) wholly or partly by the transfer of investments comprised within the Portfolio.

### 9. ORDER EXECUTION

- 9.1** TIME operates an Order Execution Policy as required by the FCA Rules. TIME will generally facilitate the purchase of Shares and withdrawals on a monthly basis. You confirm that you have read and understood TIME's Order Execution Policy, as set out in Schedule A to this Portfolio Management Agreement and consent to TIME executing its orders in accordance with TIME's Order Execution Policy, and in particular to the fact that such orders will be executed outside of a regulated market and may be executed outside of a multi-lateral trading facility as described in this clause 9.
- 9.2** TIME may purchase or sell Shares either through the Broker(s) or by executing transactions outside of AIM between different Investors holding Portfolios in respect of the TIME:AIM ISA service. You specifically instruct TIME to execute transactions on your behalf by buying or selling Shares from/to other Investors rather than through a Broker if TIME considers this to be in your best interests, including to reduce transaction-related costs.
- 9.3** TIME may (subject to its Order Execution Policy) deal on such markets or exchanges and with such counterparties as it thinks fit. All transactions will be effected in accordance with the rules and regulations of the relevant market or exchange, and TIME may take all such steps as may be required or permitted by such rules and regulations and/or by appropriate market practice.
- 9.4** If any counterparty fails to deliver any necessary documents or to complete any transaction, TIME will take all reasonable steps on your behalf to rectify such failure or obtain compensation in lieu thereof. All resulting reasonable costs and expenses properly incurred by TIME shall be reimbursed to it from the Portfolio.
- 9.5** TIME may aggregate transactions for an Investor with those of another Investor and will allocate such transactions on a fair and reasonable basis in accordance with the requirements of FCA Rules. You recognise that each individual aggregated transaction may operate to your advantage or disadvantage.

## **PORTFOLIO MANAGEMENT AGREEMENT**

**9.6** You confirm that you have read and understood TIME's Order Allocation Policy, as set out in Schedule B to this Portfolio Management Agreement, and consent to TIME allocating orders in accordance with its Order Allocation Policy.

### **10. FEES**

TIME will be entitled to receive the Fees, calculated and payable as set out in the Glossary. The Fees are exclusive of any value added or similar taxes which will be payable in addition if applicable. TIME is hereby authorised to instruct the Custodian to pay the Fees on your behalf. TIME shall provide a breakdown of the fees and related charges as required by the FCA Rules.

### **11. CUSTODY**

**11.1** TIME will not hold the Shares or money directly and it will (as agent on behalf of the Investor pursuant to the terms of this Portfolio Management Agreement) appoint the Custodian to do so pursuant to the Custody Agreement.

**11.2** You nominate TIME and grant full power and authority to TIME to provide and receive communications and instructions on your behalf and, unless otherwise stated, to your exclusion for the purposes of the Custody Agreement. TIME may instruct the Custodian to take such steps as may be necessary to manage the Portfolio, including selling Shares to pay the Fees and any Adviser Fees.

### **12. VALUATION AND REPORTS**

**12.1** TIME will ensure that the Custodian makes available via the secure online Web-Portal, or by other means, a periodic statement to you and your Adviser every quarter as at 5 January, 5 April, 5 July and 5 October. The periodic statement will contain all of the information required by the FCA Rules. TIME will request the Custodian to disclose within the periodic statement the value of client money balances (if any) held by the Custodian in accordance with the FCA's Conduct of Business Sourcebook. All such reports will be provided within 90 days of the period end. Receipts, the Fees and the Adviser Fees will be shown as separate items on statements from the Custodian, when received or paid.

**12.2** Valuations for the Portfolio in the periodic statements provided pursuant to clause 12.1 will reflect TIME's good faith effort to ascertain fair value of the Portfolio based on valuation information believed by TIME to be reliable. The performance of the Portfolio will not be measured against any stock market or other index.

**12.3** TIME may not accept and retain fees, commissions or any other monetary or non-monetary benefits paid or provided by any third party other than certain minor non-monetary benefits which:

- (a) do not impair compliance with TIME's duty to act honestly, fairly and professionally in accordance with the best interests of its clients;
- (b) enhance the quality of the service TIME provides its clients; and
- (c) are acceptable minor non-monetary benefits.

**12.4** TIME shall notify you and your Adviser, where the overall value of the Portfolio, as evaluated at the beginning of each reporting period, depreciates by 10% and thereafter at multiples of 10% no later than the end of the Business Day in which the threshold is exceeded (or, in a case where the threshold is exceeded on a day which is not a Business Day, the close of the next Business Day).

**12.5** TIME shall make and retain records of telephone conversations and electronic communications relating to the services under this Agreement. TIME shall retain and make available to you such records relating to the reception, transmission and execution of client orders in financial instruments for a period of five years (and where requested by the FCA, for a period of seven years).

### **13. TERMINATION**

**13.1** You will notify TIME as soon as reasonably practicable if you terminate the appointment of your Adviser or if your Adviser ceases to act as your authorised financial intermediary, including if it ceases to be appropriately authorised by the FCA, becomes insolvent or if the cost of the service becomes prohibitively expensive for you. If you cease to have an authorised financial intermediary and do not appoint a replacement authorised financial intermediary within a reasonable period of time, TIME may terminate this Portfolio Management Agreement and withdraw you from the service.

**13.2** You are entitled to terminate this Portfolio Management Agreement and to instruct TIME to terminate the Custody Agreement by written notice.

**13.3** TIME is entitled to terminate this Portfolio Management Agreement on 30 days written notice or immediately if it ceases to be appropriately authorised by the FCA or becomes insolvent. In this unlikely event, TIME will make arrangements either for the transfer of the Service to another authorised manager or for its orderly winding down.

## PORTFOLIO MANAGEMENT AGREEMENT

- 13.4** Termination pursuant to clause 13.2 above will be effective on receipt by TIME of the notice or at such time as is specified in the notice subject in either case to the completion of the sale of all of the Shares.
- 13.5** Any notice of termination will be treated as requesting a withdrawal in full and the provisions of clause 8 will apply accordingly and, as a result, this Portfolio Management Agreement will not terminate until such time as all of the Shares are sold.
- 13.6** Termination will not in any event affect accrued rights, obligations, existing commitments or any contractual provision intended to survive termination and will be without penalty.
- 13.7** In the unlikely event TIME determines to cease providing TIME:AIM ISA to all its clients, TIME may (following appropriate notifications to you) realise the entire Portfolio and distribute the proceeds (after fees and expenses) in the same way as if you had requested a Final Withdrawal. You acknowledge that this realisation and liquidation process may take a number of years.
- 13.8** After all of the Shares held within the Portfolio have been sold, TIME will arrange for the Custodian to prepare a closing valuation of the Portfolio. TIME's management responsibility for the Portfolio will then cease entirely.
- 14. LIABILITY**
- 14.1** TIME will act in good faith and with reasonable skill and care in managing the Portfolio in accordance with this Portfolio Management Agreement.
- 14.2** Subject to the following provisions of this clause 14, TIME will not be liable for any loss incurred by the you except to the extent that such loss is the result of the negligence, wilful default or fraud of TIME or any affiliate.
- 14.3** TIME will not be liable other than under clause 14.2 for any loss suffered by you arising from:
- (a) the acts, omissions or insolvency of any other person including the Custodian or Sub-Custodian or any Broker;
  - (b) TIME carrying out or relying on any instructions and on any information provided or made available to TIME by you and/or your Adviser and/or any person appointed by TIME under clause 15;
  - (c) save as provided by Applicable Law, a total or partial failure, interruption or delay in the performance of TIME's obligations to the extent that they result from acts, events or circumstances not reasonably within TIME's control (including, but not limited to, acts or regulations of any governmental, regulatory or supranational bodies or authorities, breakdown, failure or malfunction of any telecommunications or computer service and acts of war, terrorism or civil unrest); or
- (d) any information provided by you or your Adviser being untrue, inaccurate or incomplete.
- 14.4** Subject to clause 14.2, TIME will not be liable for any loss or damage of any direct or indirect nature caused by any changes in revenue law or practice as determined by HMRC from time to time.
- 14.5** TIME will not be responsible for loss of any indirect or consequential nature such as loss of goodwill, profit or opportunity.
- 14.6** Nothing in this Portfolio Management Agreement will require TIME to take any action which would be in breach of Applicable Law.
- 14.7** Nothing in this Portfolio Management Agreement will exclude or restrict any liability TIME has to you under the UK regulatory system or for fraud, misrepresentation, death or personal injury.
- 15. DELEGATION**
- 15.1** TIME may appoint or retain any affiliate or third party to perform all or any of its obligations under this portfolio management agreement which does not constitute the exercise of TIME's portfolio management powers.
- 15.2** TIME will act with reasonable skill and care in the selection, use and monitoring of any delegate appointed or retained pursuant to clause 15.1 and, provided it has so acted, TIME will not be liable for the acts and omissions of any such delegate.
- 16. AMENDMENT**
- 16.1** TIME may amend this Portfolio Management Agreement if it believes this is necessary in order to comply with HMRC requirements in order to maintain the Shares as Qualifying Investments or in order to comply with any Applicable Law by giving you written notice of such amendment. Such amendment will take effect on the date specified in the written notice.
- 16.2** TIME may make any other amendments to this Portfolio Management Agreement by giving you not less than 10 Business Days' written notice.

## PORTFOLIO MANAGEMENT AGREEMENT

### 17 CONFLICTS OF INTEREST

TIME has a conflicts of interest policy (“Conflicts Policy”) that sets out the types of actual or potential conflicts of interest that affect TIME’s business and how these are managed. The Conflicts Policy also includes details of any conflicts which, were they to arise, TIME could not effectively manage. TIME’s Conflicts Policy may be updated from time to time and is available on request.

### 18. GENERAL

- 18.1** It will not be possible to hold fractional entitlements to Shares. On acquisition the number of Shares acquired will be rounded down to the next whole number. Similarly the number of Shares sold will be rounded down to the nearest whole number.
- 18.2** TIME, by giving you reasonable notice, may assign or otherwise transfer TIME’s rights and/or obligations under this Portfolio Management Agreement (subject to the assumption by the assignee of all TIME’s obligations) to an FCA authorised entity.
- 18.3** This Portfolio Management Agreement, the Application Form, the Glossary, the Services Guide and the Brochure will constitute the entire agreement between you and TIME with respect to TIME:AIM ISA. Terms defined in the Glossary shall have the same meaning when used in this Agreement.
- 18.4** No failure on the part of TIME or its affiliates to exercise and no delay by TIME or its affiliates in exercising any right or remedy under this Portfolio Management Agreement will operate as a waiver of the right or remedy or a waiver of any other rights or remedies provided by law.
- 18.5** The illegality, invalidity or unenforceability of any provision of this Portfolio Management Agreement will not affect the legality, validity or enforceability of any other provision of this Portfolio Management Agreement.
- 18.6** Any notice or communication in respect of this Portfolio Management Agreement will be in English and in writing. TIME may send any notice or communication to you at the postal address or email address provided in the Application Form (or such other postal address or email address as may be notified to TIME from time to time). You must communicate with TIME at TIME Investments, 338 Euston Road, London NW1 3BG or such other address as may be notified from time to time.

Communications sent by email to TIME should be sent to enquiries@time-investments.com. Notice sent by first-class post will be deemed to have been received on the third Business Day after posting. Notice sent by email will be deemed to be delivered immediately (or on the next Business Day if sent after 5 pm on a Business Day or on a non-Business Day). Telephone calls may be recorded or monitored by TIME.

- 18.7** The Custodian will be entitled to enforce and rely upon any term of this Portfolio Management Agreement where it is specifically named. Other than the Custodian, a person who is not a party to this Portfolio Management Agreement will have no right to enforce any of its terms pursuant to the Contracts (Rights of Third Parties) Act 1999.
- 18.8** This Portfolio Management Agreement will be governed by and construed in accordance with English law and the parties agree to submit to the jurisdiction of the English courts.

## SCHEDULE A

### ORDER EXECUTION POLICY

#### Introduction

We aim to achieve the best possible result for all transactions undertaken on your behalf through the TIME:AIM ISA service. In pursuit of this, and in accordance with the regulatory requirements set out by the FCA we have established an Order Execution Policy that covers, amongst other things, the relevant factors involved in obtaining best execution and the execution venues we choose. Information about the policy is set out below.

Our commitment to provide you with best execution does not mean that we owe you any fiduciary responsibilities over and above the specific regulatory obligations placed upon us or may be otherwise contracted between us.

Generally we will have arrangements in place with a single Broker at any one time. Before selecting any Broker we will review the broker market and assess whether the Broker which we are proposing to make arrangements with represents the best option available to Investors (in terms of price and the underlying costs to the Investors as a whole). We will carry out an annual review of the broker market in order to ensure that this continues to be the case.

We will also assess the Broker’s best execution policy at the beginning of the relationship and carry out on-going monitoring in order to ensure that the best execution requirements are being met on an on-going basis.

## PORTFOLIO MANAGEMENT AGREEMENT

### Scope

Our Order Execution Policy applies to all retail and professional clients and refers to financial instruments which are defined under the Markets in Financial Instruments Directive (MiFID) and set out at the end of this policy.

As we do not execute orders on your behalf in respect of financial instruments, this policy will apply where we select Brokers to which we will pass on or transmit orders for execution.

In selecting any Broker we will ensure that the Broker's order execution policy requires it to deliver best execution by reference to the following policies and practices.

In addition, and as an alternative to instructing a Broker to execute orders on behalf of Investors, we may arrange for Investors' portfolios to be "rebalanced" by way of internal share transfers between existing clients, as set out in more detail in our Order Allocation Policy below.

### Execution venues & entities

The Broker must have identified a variety of execution venues to obtain the best possible result on a consistent basis when executing orders on behalf of its clients. The Broker may execute all orders through AIM as an execution venue in connection with the TIME:AIM ISA Service.

Where a Broker believes that it can trade to its clients' advantage, the Broker may transact a trade with that client via its in-house principal book.

Any entity to which the Broker may transmit an order for execution should itself be subject to a regulatory or contractual obligation to provide best execution.

### Execution factors

In considering how to achieve the best possible result, the execution factors that the Broker must take into account are: price (or total consideration in the case of retail clients), costs, speed, likelihood of execution and settlement, size, nature of the order or any other consideration relevant to the execution of the order.

In determining the relevant importance of these factors, the Broker should use its commercial experience and judgement, as well as take account of how it has categorised the Investor (e.g. as a retail client or as a professional client), together with the size and nature of the order, the characteristics of the financial instrument to which the order relates, as well as the possible execution venues to which that order can be directed.

In general, the Broker should regard price as the most important of these factors, however we recognise that there may from time to time be circumstances where other factors may be deemed to be of higher priority. For example, some

securities such as Shares in smaller AIM Companies may be more difficult to transact, or more complex and difficult to settle satisfactorily, in which case, the size of the transaction, the speed of transaction and likelihood of execution and settlement may be relevant factors which the Broker will take into account.

For retail clients, the Broker must always regard the most important factors as those which result in the best total consideration in terms of the price combined with the costs of execution.

Where the Broker is provided with specific instructions for execution of a transaction, for example a specific venue, this may prevent the Broker from obtaining the best possible result as per its execution factors.

### Monitoring and review

The Broker must monitor regularly its order execution arrangements as well as the quality of its execution and that of third parties to whom it has passed orders for execution. Such review should be used by the Broker to identify and implement changes to its order execution policy and execution arrangements as necessary.

The Broker will be obliged to notify TIME of any material changes to its order execution policy.

### Consent

FCA regulations require the Broker to obtain consent to its order execution policy and the consent of TIME on behalf of the Custodian, as the Broker's client, will be obtained where a Broker needs to undertake a transaction outside a regulated market or multilateral trading facility ("MTF"). Similarly, the express consent of TIME on behalf of the Custodian, as the Broker's client, will be required should TIME wish the Broker not to make public any limit order that TIME places with the Broker. A client information and agreement form (or similar) will be completed by the Custodian for each Broker engaged as part of the TIME:AIM ISA service.

### Financial Instruments

The only securities which may be purchased by TIME for the Investor pursuant to this Order Execution Policy are Shares in AIM Companies.

## PORTFOLIO MANAGEMENT AGREEMENT

### SCHEDULE B

#### ORDER ALLOCATION POLICY

##### General

The nature of the TIME:AIM ISA Service is such that orders for the purchase or sale of Shares for an Investor's Portfolio may be aggregated with those of other Investors for execution. Aggregated orders may result in a large number of Shares being dealt in the market which may result in a higher or lower price being obtained or a delay in executing the order in full on the designated market.

TIME will ensure that all orders and transactions are allocated fairly, promptly and in accordance with this Order Allocation Policy. We will not transmit orders for execution unless the following conditions are met:

- it is unlikely that the aggregation of orders and transactions will work overall to the disadvantage of any Investor whose order is to be aggregated; and
- it has been disclosed to each Investor whose order is to be aggregated that the effect of aggregation may work to its disadvantage in relation to a particular order (this is a one-off disclosure which is made in the Application Pack).

On occasions, however, aggregation may not work to your advantage and may result in you obtaining a less favourable price.

We shall aggregate, in a single transaction, orders of different Investors, if the aggregation is in the best interest of Investors, considering, amongst other criteria, the price, costs, speed, probability of execution and volume.

We shall only aggregate orders if the aggregation does not harm the interests of any Investor, and provided that the Investor does not oppose the aggregation of its order. TIME may combine Investor dealing instructions with orders for its own account, if it considers it necessary to hold a proprietary position in the Shares to allow it to deal with issues which may otherwise arise from fractional share entitlements, provided that it shall ensure that any such orders are not reallocated in a way that is detrimental to the Investor.

In setting a price for allocating any aggregated orders, we will determine the price quoted for the transaction by the Broker at that time and apply that price at the time that the instruction to trade is transmitted.

In the event that it is not possible to fully execute an aggregated order on the day the order is placed, we may instruct the Broker to fulfil the order in its entirety, which may take more than one day. In placing an aggregated order irrespective of the size of the order and the length of time

taken to fulfil the order in the designated market, a more or less favourable price might be achieved than if your dealing instruction had been executed separately.

##### Allocation of Trades

Shares will be purchased for Investors on the basis of the "model portfolio" at the time of investment; comprising shares in AIM-listed companies which have been selected through the market screening techniques employed by TIME, in that particular month. At each rebalancing event Investors will have different holdings depending on the composition of the model portfolio for the month during which they initially invested in TIME:AIM ISA. TIME will, as part of the Service, seek to ensure that all Investors have their Portfolio brought in line as far as reasonably practicable with the "model portfolio" at each rebalancing event. As there are likely to be significant market fluctuations over the course of any 12-month period, it is likely that a degree of rebalancing will need to be carried out in order to align each Investor's Portfolio with the "model portfolio".

We shall use the following rules in the allocation of trades:

- As far as possible, rebalancing will be done by way of internal share transfers between existing Investors. We will affect this by notifying the Custodian and requesting that the relevant custody records be updated to reflect the re-allocations and record the new owner of the Shares. This will not attract any dealing costs for the affected Investors. The trade price for the net Shares physically bought / sold pursuant to the third bullet point below will be used as the reference price for these internal sales.
- All internal transfers will be allocated on a pro rata basis relative to the rebalancing requirement of each Investor. This means that surplus Shares held by Investors would be re-allocated to Investors in proportion to the size of their Share deficit (i.e. if Investor A required an additional 100 Shares and Investor B required an additional 50 Shares, then Investor A would be allocated twice the number of Shares as Investor B, from the pool of surplus Shares held by other Investors).
- Once the internal rebalancing of Shares has taken place, to the extent that there is a shortfall or excess in Investors' Portfolios such that additional Shares need to be purchased or sold, these Shares will need to be purchased or sold through an external execution venue, and we will issue instructions to the Broker for this purpose. Dealing costs will be divided between Investors in proportion to the number of Shares being acquired or disposed of for their benefit.



## RISKS

**An investment made in TIME:AIM ISA is subject to a number of risks. Before making any investment decision, you and your Adviser should consider carefully the risk factors described below. This information does not purport to be exhaustive and the risks below are not set out in order of priority. Additional risks and uncertainties not presently known to TIME or that TIME currently deems not to be material, may also have an adverse effect on the performance of TIME:AIM ISA. You and your Adviser should consider carefully whether an investment made in Shares is appropriate for you in light of the information contained in this document and your personal circumstances.**

### Investment performance

The return achieved will depend on a wide range of factors whether relating to the wider economy or specifically to the sectors or individual businesses which TIME:AIM ISA may invest into. There may also be limited diversification across sectors. Past performance does not provide an accurate guide to future performance. Therefore there is no guarantee that the Investment Objectives of TIME:AIM ISA will be achieved or that growth in the value of your investment will occur. You should recognise that your capital is at risk and you may not get back what you invest.

Third party dealing costs may have a material effect on the performance, especially for Portfolios which are of a lower value.

Through TIME:AIM ISA, you will become a minority shareholder in AIM Companies. As such, neither you nor TIME will be able to exert control or influence the activities of the AIM Companies to improve performance or maintain BR status.

The companies which list their securities on AIM rather than a more highly regulated market are likely to be smaller and have a higher risk profile, and their securities may be less liquid and more volatile, than companies listed on the main market of the London Stock Exchange or an equivalent market outside of the UK. As a result their securities may suffer from inadequate trading volume or restrictions on trading. Securities in AIM-listed companies may possess greater potential for capital appreciation, but also involve risks, and trading in such securities may be subject to more abrupt price movements than trading in the securities of larger or more established companies.

### Effect of withdrawals

If you choose for your Adviser Fees to be paid from your Portfolio, this will diminish your Portfolio. Any withdrawals from the portfolio will also cease to qualify for BR.

### Liquidity

There may be a decrease in market liquidity for the securities in which TIME will invest as part of the TIME:AIM ISA service which may mean that it is not able to sell Shares at their true value if liquidity is required. Trading on AIM may be halted or suspended due to market conditions, technical problems or other events and during such circumstances, TIME will not be able to buy or sell Shares traded on that market until trading resumes. Further, trading of the securities of a specific issuer may be suspended by AIM due to circumstances relating to the issuer. If trading of a particular security is halted or suspended, TIME will not be able to sell that security until trading resumes.

The regulatory system applying to issuers whose securities are listed on AIM is more flexible than that applying to the main market of the London Stock Exchange and those companies are not subject to such strict corporate governance protections as those applying to companies listed on the main market. AIM listed companies may therefore be more easily subject to manipulation by institutional investors.

An AIM Company can elect to become private by de-listing from AIM. In such circumstances, it may become impossible to trade or accurately value the shares held.

### Business Relief

The rules and practice relating to BR may change. BR is agreed by HMRC on an individual basis and whilst TIME:AIM ISA will invest in businesses which it reasonably believes to qualify for BR, there is no guarantee that your estate will obtain 100% BR on the value of your Shares in AIM listed businesses. It is also necessary for qualifying shares to have been held for a minimum of two years, as well as on death, and for the correct procedure to be followed and queries answered. Loss of BR could occur if, for example, the Shares become delisted from AIM or the Shares were not held at death as a result of shares being sold during the annual rebalancing process.

### Taxation

The value of your Portfolio and availability of BR is based on current tax rates and practice and a change in the laws, regulations, rates and practice could also impact your post-tax return and the availability of BR. TIME does not provide tax or investment advice and you should seek professional advice before investing.

## RISKS

### **Suitability**

It is your Adviser's responsibility to advise you on the initial and continued suitability of TIME:AIM ISA for you, it is our responsibility that our portfolio management services to you are, and remain, suitable. In common with all investments, the suitability of any investment held through TIME:AIM ISA may change, including if your personal circumstances change.

### **Third party service providers**

In order to allow TIME to deal in shares listed on AIM, on your behalf, the Custodian will appoint a Broker to execute transactions, and a sub-custodian with access to the CREST settlement system to hold the AIM shares. Your ability to recover losses arising from the acts or omissions of such entities may be limited by the terms of their appointment. You will not be a client of the Custodian, the Broker or any sub-custodian for the purposes of the FCA rules.

## GLOSSARY

The following defined terms are used in the Application Pack. References to statutes, rules or regulations will be taken to include any amendments made to them from time to time.

**“Acquisition Date”** means the day on which TIME uses the Net Subscription Amount to acquire Shares.

**“Adviser”** means the authorised financial intermediary named in the Application Form.

**“Adviser Fees”** means the Adviser Initial Fee and the Adviser Ongoing Fee.

**“Adviser Initial Fee”** means the initial fee payable by the Investor to the Adviser for its own account as set out in the Application Form and to be calculated by TIME and deducted from the Subscription Amount on or about the Acquisition Date.

**“Adviser Ongoing Fee”** means the fee payable quarterly by the Investor to the Adviser for its own account as calculated by TIME and set out in the Application Form.

**“AIM”** means the AIM market, as operated and regulated by the London Stock Exchange.

**“AIM Company”** means any AIM listed company in which TIME acquires Qualifying Investments from time to time.

**“Annual Management Fee”** means a fee of 0.80% (plus VAT if applicable) per annum of the value of the Portfolio payable to TIME. TIME may arrange for Shares to be sold to fund any payment of the Annual Management Fee if it cannot be met out of any cash held in respect of the Investor in the Client Bank Account.

**“Applicable Law”** means all relevant laws, regulations and rules, including the FCA Rules.

**“Application Form”** means the application form completed by the Investor and the Adviser.

**“Application Pack”** means the Brochure, the Services Guide, the Application Form, the Portfolio Management Agreement, the Custody Agreement and this Glossary.

**“Attorney”** means someone with authority to execute this Application Form on behalf of an underlying Investor, whether through an Ordinary, Enduring or Lasting Power of Attorney.

**“Brochure”** means the TIME:AIM ISA brochure published by TIME, as amended from time to time.

**“Broker(s)”** means one or more person(s) from time to time appointed by the Custodian on the instruction of TIME to execute transactions in relation to the Portfolio for each Investor.

**“Business Day”** means any day excluding Saturdays, Sundays and bank and public holidays in London.

**“Client Bank Account”** means the cash account maintained by the Custodian with a reputable credit institution designated as a client bank account with trust status identified as the bank account into which all Subscriptions must be paid.

**“Custodian”** means the person from time to time appointed by TIME to provide custody services in relation to the Portfolio for each Investor.

**“Custody Agreement”** means the agreement between TIME, as agent on behalf of each Investor, and the Custodian in respect of the services provided by the Custodian.

**“Dealing Fee”** means

- (a) a fee payable to TIME of 1% of the Subscription Amount less the Adviser Initial Fee and the Initial Charge, and the amount retained by the Custodian to pay other fees such as the Adviser Ongoing Fee, which is calculated by TIME and deducted on or about the Acquisition Date. This Dealing Fee will cover any third party fees, such as Broker or Custodian charges incurred on the acquisition of Shares. Should any third party fees incurred on the purchase of Shares be greater than the Dealing Fee, the excess will be deducted from the Investor’s Portfolio; and
- (b) as the case may be a fee payable to TIME of 1% of the value of the Shares realised, which is payable upon a withdrawal. This Dealing Fee will cover any third party fees, such as Broker or Custodian charges incurred on the realisation of Shares. Should any third party fees incurred on realisation of Shares be greater than the Dealing Fee, the excess charges will be deducted from the amount realised.

**“Fees”** means the Initial Charge, the Dealing Fee and the Annual Management Fee payable to TIME.

**“Final Withdrawal”** means any withdrawal that results in the whole of the Portfolio being realised, and includes a transfer to a beneficiary of an Investor.

**“FCA”** means the Financial Conduct Authority of the United Kingdom, its successors or assigns.

**“FCA Rules”** means the FCA’s Handbook of rules and guidance, as amended from time to time.

**“FSMA”** means the Financial Services and Markets Act 2000, as amended from time to time.

**“HMRC”** means HM Revenue & Customs.

**“Initial Charge”** means a charge payable to TIME of up to 1% + VAT of the Subscription Amount and/or the value of existing ISA(s) transferred less any Adviser Initial Fee, which is deducted from the Subscription Amount on or about Acquisition Date.

**“Investment Objectives”** means the investment objectives of the Portfolio as described in the Brochure and the Services Guide.

**GLOSSARY**

**“Investor”** or **“you”** means the investor who enters into the Portfolio Management Agreement, and whom we treat as our client for portfolio management services, and includes the Investor’s executors and, in the case of a joint application, includes the survivor of the two individuals.

**“ISA”** means an individual savings account as regulated by the ISA Regulations.

**“ISA Manager”** means an organisation approved as an ISA Manager under the ISA Regulations.

**“ISA Regulations”** means the Individual Savings Account Regulations 1998 (as amended from time to time).

**“Net Subscription Amount”** means the Subscription Amount and/or the value of existing ISA(s) transferred net of the Initial Charge and the Adviser Initial Fee and any retained monies by the Custodian to facilitate payment of ongoing charges.

**“Order Aggregation Policy”** means the order aggregation policy of TIME as referred to in the Portfolio Management Agreement.

**“Order Execution Policy”** means the order execution policy of TIME as referred to in the Portfolio Management Agreement.

**“Partial Withdrawal”** means a withdrawal of part of the Portfolio.

**“Portfolio”** means the portfolio of assets of the Investor, including any un-invested cash, which is from time to time entrusted by you to the management of TIME under the Portfolio Management Agreement.

**“Portfolio Management Agreement”** means the agreement under which you appoint TIME to manage the Portfolio.

**“Qualifying Investments”** means shares which are listed on AIM and which qualify as relevant business property for the purposes of Inheritance Tax Act 1984 Part V Chapter I Section 105.

**“Retail Client”** means a client who is not a professional client or eligible counterparty as defined under FCA Rules. Regulated firms are required to give a greater level of protection and disclosure to retail clients than to professional clients and eligible counterparties.

**“Services Guide”** means the TIME:AIM ISA Services Guide published by TIME, as amended from time to time.

**“Shares”** means shares in an AIM Company.

**“Subscription”** means an investment into TIME:AIM ISA, made pursuant to the Application Form.

**“Subscription Amount”** means the gross investment amount paid into the Client Bank Account.

**“TIME:AIM ISA”** or **“Service”** means the TIME:AIM ISA discretionary management service, as described in the Brochure and the Services Guide.

**“TIME”** or **“TIME Investments”**, **“we”** or **“us”** means Alpha Real Property Investment Advisers LLP (trading as TIME Investments), a limited liability partnership registered in England under number OC355196, with its registered office at 338 Euston Road, London NW1 3BG, and authorised to carry out investment business by the FCA.

Where a document or notice is discussed as being **“sent”** or **“provided”** to the Investor or the Adviser, this includes being sent by email or being made available on the secure web-portal in the case of an Investor where the relevant box has been ticked within the Application Form and in the case of an Adviser in all circumstances.

## CUSTODY AGREEMENT

This document sets out the terms on which Mainspring Nominees Limited (“**Mainspring**”) (registered in England and Wales with registration number 08255713 and with its registered address at 44 Southampton Buildings, London, WC2A 1AP) agrees to provide the services below to a customer (the “**Investor**”) acting through its manager and agent Alpha Real Property Investment Advisers LLP (registered in England and Wales with registration number OC355196 and with its registered address at 338 Euston Road, London, NW1 3BG) (the “**Manager**”).

### Definitions

This contains definitions of some of the terms used in this Custody Agreement.

<b>AIM</b>	The market of that name operated by the London Stock Exchange.	<b>Investment Account</b>	A custody account in the name of the Investor opened in the books of Mainspring.
<b>AIM Companies</b>	A company (or companies) into which the Manager may invest from time-to-time under the terms of the portfolio management agreement between the Investor and the Manager.	<b>Law</b>	Any law (including common law or other binding law), statute, regulation, code, ordinance, rule, judgment, order, decree, or directive.
<b>Anti-Bribery and Inducements Policy</b>	The policy of Mainspring relating to the process in managing fees, commission, non-monetary benefits either paid or provided to Mainspring as required by the FCA Rules, and as amended by the Custodian from time to time.	<b>Mainspring Entity</b>	Mainspring and at any relevant time, in relation to Mainspring, a "group undertaking" (as defined in section 1161 of the Companies Act 2006) of Mainspring.
<b>Broker</b>	A broker appointed by Mainspring to execute transactions in securities listed on AIM as required by the Manager from time to time.	<b>Mainspring Nominee</b>	A body corporate wholly owned by Mainspring whose business consists solely of acting as a nominee holder of investments or other property.
<b>Controller</b>	Has the meaning as defined under GDPR.	<b>Personal Data</b>	Has the meaning as defined under GDPR.
<b>Custody Agreement</b>	The contract between Mainspring and the Investor (acting through the Manager as its agent) as detailed in this document.	<b>Portfolio Company(ies)</b>	A company (or companies) into which the Manager may invest from time-to-time under the terms of the portfolio management agreement between the Investor and the Manager.
<b>Custody Services</b>	Safeguarding and/or administering of investments or cash belonging to an Investor.	<b>Processor</b>	Has the meaning as defined under GDPR.
<b>Data Subject</b>	Has the meaning as defined under GDPR.	<b>Professional Client</b>	A professional client is a client who is not a retail client or an eligible counterparty for the purposes of the FCA Rules. Generally, a professional client is a client who is an entity required to be authorised and regulated to operate in financial markets, another financial institution, a large corporate body, partnership or unincorporated association meeting certain size criteria, a national or regional government, a public body that manages public debt, a central bank, an institutional or supranational institution or similar organisation or another institutional investor whose main activity is to invest in investments.
<b>EEA</b>	Means the European Economic Area.	<b>Readily Realisable Investment</b>	For the purposes of this Custody Agreement, either a packaged product (as defined in the FCA Rules), a government or public security denominated in the currency of the country of its issuer, or any other security which is admitted to official listing in an EEA State or is regularly traded on or under the rules of such an exchange or a designated exchange, or a newly issued security which can be expected to fall into any of the above categories.
<b>EU Model Terms</b>	Means standard contractual clauses for data controller to data processor transfers of Personal Data that have been approved by the European Commission for the transfer of Personal Data from data controllers to data processors.		
<b>FCA</b>	The Financial Conduct Authority or any successor regulatory body.		
<b>FCA Rules</b>	The rules and regulations of the FCA in force from time to time.		
<b>GDPR</b>	Means Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC.		
<b>Investment</b>	An investment in Sterling denominated UK securities initiated for the Investor by the Manager under the terms of the portfolio management agreement entered into between the Investor and the Manager.		

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<b>Retail Client</b>	A client who is not a professional client or eligible counterparty. Under the FCA Rules, there are three client categorisations: a retail client, a professional client or eligible counterparty. Regulated firms are required to give a greater level of protection and disclosure to retail clients than to eligible counterparties or professional clients.
<b>Settlement</b>	The process of exchanging payment for the delivery of legal title to investments (or vice versa).
<b>Sub-Custodian</b>	A firm other than a Mainspring Entity which provides Custody Services and which may be appointed by a Mainspring Entity.
<b>TTCA</b>	Means title transfer collateral arrangement, as defined under the FCA Rules.

### 1 CAPACITY

The Investor warrants on a continuing basis that it has granted to the Manager full power and authority to enter into and implement this Custody Agreement on behalf of the Investor and that Mainspring may accept instructions on the Investor's behalf from, and can send all communications and other notices required under this Agreement to, the Manager.

### 2 REGULATION OF INVESTMENT BUSINESS

Mainspring is authorised and regulated by the Financial Conduct Authority in the conduct of investment business. The FCA's address is 12 Endeavour Square, London, E20 1JN. Mainspring is registered on the Financial Conduct Authority's register with the firm reference number 591814. Mainspring's principal place of business and its correspondence address is 44 Southampton Buildings, London, WC2A 1AP.

### 3 CLIENT STATUS

- 3.1** In accordance with and for the purposes of the FCA Rules, Mainspring will treat the Manager as its client and has classified the Manager as a Professional Client.
- 3.2** The Manager has the right to request to be treated as a Retail Client for some or all of the services Mainspring provides. However Mainspring will not accept such requests.
- 3.3** This Custody Agreement does not confer a benefit on any person who is not a party to it. A person who is not a party to this Custody Agreement shall have no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any of its terms.

### 4 SERVICES TO BE PROVIDED

- 4.1** The services to be provided by Mainspring on behalf of the Investor are:
- (i) providing Custody Services in relation to Investments;
  - (ii) executing orders in respect of Investments;
  - (iii) receiving orders from the Manager in respect of Investments and passing them to third parties for execution; and
  - (iv) providing Custody Services in relation to cash derived from, related to, or required to purchase, Investments for which Mainspring provides the services in clauses 4.1(i)-(iii);
- (the "**Services**").
- 4.2** To enable Mainspring to assume and continue to carry out its duties under this Custody Agreement, the Manager shall (whether itself, on the Investor's behalf, or by ensuring that the Investor completes such actions) complete such transfers, mandates or other documents and do such acts and things as shall be within its power from time to time required by Mainspring to bring the Investments and/or cash which are the subject of the Services under Mainspring's or a Mainspring Nominee's control and to enable Mainspring or a Mainspring Nominee to deal with it as custodian at the commencement of or at any time during the currency of this Custody Agreement provided that Mainspring may, in its absolute discretion (such discretion to be exercised reasonably), decline to accept (in whole or in part) any Investments or cash which the Manager requests Mainspring to hold.
- 4.3** In providing the Services, Mainspring is entitled to take any action or to refuse to take any action which Mainspring regards as necessary for Mainspring to comply with the FCA Rules or any applicable Law.
- 4.4** Mainspring will exercise reasonable care in the performance of the Services and its other duties under this Custody Agreement as can reasonably be expected of a custodian of private equity or other illiquid investments and shall undertake the Services in accordance with this standard of care.
- 4.5** This Custody Agreement does not cover the provision of other services not listed above, including but not limited to Custody Services in relation to (i) investments or assets that are not Investments or (ii) cash that is not derived from, related to or required to purchase Investments. If such services are required, these must be agreed separately.

## CUSTODY AGREEMENT

**4.6** For the avoidance of doubt, under this Custody Agreement Mainspring will not be providing, and will not be required to provide or assess, advice on the merits, suitability or appropriateness of transactions which take place as part of or in connection with the Services.

**4.7** Mainspring shall be entitled to delegate the whole or any part of its obligations under this Custody Agreement to any Mainspring Entity provided that its liability to the Investor shall not be affected thereby.

### 5 STATEMENTS AND VALUATIONS

**5.1** Mainspring will provide the Manager (acting on the Investor's behalf) with a copy of contract notes (if required) and semi-annual statements of the Investor's Investments and cash Mainspring provides Custody Services.

**5.2** In producing the statements in clause 5.1 Mainspring will perform a reconciliation check of the holdings and investigate any discrepancy.

**5.3** Valuation for Readily Realisable Investments will be determined by Mainspring using information received from reputable published sources and/or Mainspring's reasonable judgement adopting standard market evaluation practices. For Investments that are not Readily Realisable Investments, the Manager will advise Mainspring of the appropriate valuation for all Investments. Mainspring will be entitled to rely entirely on the Manager's valuations, and shall have no obligation to make any independent investigation of them.

**5.4** In the event that the Manager judges that the valuation of any particular Investment should be zero, and that there is no reasonable expectation that the Investor is going to receive any financial return from such Investment, the Manager may, after having given notice to the Investor and Mainspring and in the event that the relevant Investment is not to be sold or, where applicable, liquidated, dissolved or wound-up with any relevant proceeds being credited to the Investor, instruct Mainspring in writing (to include email) to remove the Investment from the Investor's Investment Account. Upon completing such instruction, Mainspring shall arrange for the Investment to be registered in the Investor's name at the Manager's expense and pass any relevant documents of title to the Manager for forwarding to the Investor and Mainspring will cease to perform the Services under this Custody Agreement in relation to that Investment.

### 6 FEES

**6.1** Fees and other charges for the Services are agreed separately between Mainspring and the Manager. Additional charges may apply for ancillary actions necessary in the performance of the Services such as telegraphic transfers, obtaining indemnities for lost share certificates and changes of registration or transfer. Mainspring will use its reasonable endeavours to inform the Manager of these prior to incurring such costs.

**6.2** Unless otherwise agreed, the parties agree that:

- (i)** The Manager will pay the fees to Mainspring. The parties may separately agree that the Manager will procure the payment of certain fees by Portfolio Company(ies), such fees payable in respect of the Services and if not paid within 30 calendar days of such procurement request then the Manager will pay the fees to Mainspring; and
- (ii)** any processing fees payable in relation to the receipt of monies into or payment of monies out of the Client Bank Account will be paid by the Manager from the fees received by it.

**6.3** The charges for any additional services that Mainspring may provide to the Investor under a separate agreement pursuant to clause 4.5 will be agreed separately with the Investor and will be payable by the Investor directly.

**6.4** The Manager will be responsible for the calculation of any fees, commissions or other payments payable by the Investor to the Manager or any Adviser under any separate agreement between the Manager or Adviser and the Investor and the Manager may instruct Mainspring to make payments to the Manager or Adviser from any cash funds held on the Investor's behalf by Mainspring. The Manager on behalf of the Investor authorises Mainspring to act on any such instruction and Mainspring shall rely absolutely on any such instruction by the Manager and will have no obligation to confirm the Manager's calculations.

**6.5** Mainspring will provide the Manager with reporting on a periodic basis (at least annually) and otherwise upon written request by the Manager, with the necessary information, relating to the costs and any related charges in accordance with the FCA Rules.

### 7 INSTRUCTIONS

**7.1** Mainspring will only accept written instructions (to include email) relating to Investments and cash holdings of the Investor from the Manager. The Investor authorises Mainspring to accept instructions from any duly authorised signatory of the Manager,

## CUSTODY AGREEMENT

and agrees that Mainspring will not be able or required to accept instructions directly from the Investor in relation to the Services.

**7.2** The Investor should contact the Manager if it has any questions regarding the Services that Mainspring provides under this Custody Agreement.

### **8 ACCOUNTING FOR TRANSACTIONS – CONTRACT NOTES AND CORPORATE ACTIONS**

**8.1** Mainspring shall only be required to provide contract notes, notices of company actions and entitlements and any periodic valuations or other information to the Manager.

**8.2** Mainspring will not be responsible for any losses incurred should the Manager fail to forward information to the Investor, or fail to do so in a timely fashion.

### **9 SAFEGUARDING AND USE OF THIRD PARTIES**

**9.1** The Parties acknowledge that notwithstanding any other provision of this Agreement, the assets of each client portfolio shall be segregated from the assets of other portfolios and shall at all times remain the sole property of the Investor; and shall not, other than on the Manager's instructions be used to discharge (directly or indirectly) the liabilities of or claims against any other portfolio, and shall not be available for such purpose, and any liability incurred on behalf of or attributable to any portfolio shall be discharged solely out of the assets of that portfolio.

**9.2** The Investor shall retain at all times exclusive beneficial ownership of the securities, and the client account will indicate that securities do not belong to Mainspring and will be segregated from Mainspring's assets. Mainspring will, or will arrange for its Sub-Custodians to, identify in its books that the securities belong to the Investor's portfolio and the amount that is attributable to the securities account.

**9.3** Mainspring may appoint a Sub-Custodian in accordance with the FCA Rules.

**9.4** Mainspring will not deposit Investments held on behalf of the Manager with a Sub-Custodian in a third country, for the account of another person, which does not regulate the holding and safekeeping of Investments except as permitted under the FCA Rules. Any such appointment of a Sub-Custodian will require such Sub-Custodian to comply with such FCA Rules in the event it delegates any of its functions concerning the holding and safekeeping of the Investments to another third party.

**9.5** Mainspring will take necessary steps to ensure that the Manager's Investments deposited with a Sub-Custodian will be identifiable separately from the applicable assets of Mainspring and the Sub-Custodian.

**9.6** The Manager confirms that if permitted by applicable law, and required by the investing strategy of the Manager which requires Mainspring to appoint a Sub-Custodian, the Manager's Investments may be held in an omnibus account by a Sub-Custodian.

**9.7** The Manager acknowledges and accepts that where a Sub-Custodian is required and has been appointed, it may not be possible under applicable law for the Manager's Investments to be separately identifiable when held with a Sub-Custodian.

**9.8** In the event that the Manager's investing strategy results in the requirement for Mainspring to appoint and use the services of a Sub-Custodian, the Manager acknowledges and accepts that Mainspring may hold Investments belonging to the Manager in accounts that may be subject to laws of a jurisdiction other than that of an EU member state. The rights the Manager has relating to those Investments may differ accordingly.

### **10 CONFLICTS OF INTEREST**

**10.1** Mainspring may provide its Custody Services to other customers of the Manager and other customers more generally, including acting for investors in investment vehicles, such as limited partnerships. It is therefore possible that Mainspring may provide Custody Services to the Investors and any investment vehicles the Investor invests in.

**10.2** Mainspring has a duty to take all reasonable steps to identify conflicts of interest between Mainspring and its clients or one client of Mainspring and another that may arise in the course of providing its services. Mainspring has designed its business to minimise the chance of conflicts of interest occurring and to ensure the fair treatment of its clients in situations where a conflict of interest may arise. On occasion, when a conflict of interest does arise Mainspring will always try to resolve it fairly to the best advantage of the clients involved, however the action Mainspring takes to resolve any conflict may work to the disadvantage of some of the clients involved. Mainspring has a policy in place that sets out its principles for minimising and managing potential conflicts of interest which may give rise to a material risk of damage to the interests of one or more of Mainspring's clients. The policy also explains how Mainspring mitigates conflict through the design of its business. A copy of Mainspring's conflicts of interest policy is available on request.



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**10.3** A copy of Mainspring's conflicts of interest policy is available from Mainspring at the following link <https://mainspringfs.com/policies/conflictsofinterest/>.

**10.4** Members of the Board of Mainspring may choose to accept a directorship or consultancy with another company operating in the financial services market. Any interests of this type are declared and a register of interests is maintained by the Company Secretary.

**10.5** In the provision of the Services to the Investor Mainspring may receive commission or other benefits in kind. Mainspring will only do so when permitted by the FCA Rules.

### **11 COMPLAINTS AND COMPENSATION ARRANGEMENTS**

**11.1** All complaints regarding the Services by the Investor should in the first instance be referred in writing to the Manager.

**11.2** All complaints (including MiFID Complaints, as defined under the FCA Rules) by the Manager and all complaints received by the Manager in accordance with clause 11.1 should be sent free of charge to Mainspring's Compliance Officer. A written copy of Mainspring's complaints handling procedures is available at the following link: <https://mainspringfs.com/policies/complaints/>, and will otherwise be provided in accordance with the FCA Rules.

**11.3** If a complaint is not resolved to the Investor's satisfaction and the Investor is an 'eligible complainant' (as defined in the FCA Rules), the Investor may be able to refer the complaint to the Financial Ombudsman Service, Exchange Tower, London E14 9SR ([www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)). The Financial Ombudsman Service is an organisation set up by Law to give consumers a free and independent service for resolving disputes with financial firms. Details of the persons who are 'eligible complainants' can be obtained from the Financial Ombudsman Service. However, the Investor may not be an eligible complainant for these purposes.

**11.4** Mainspring is covered by the Financial Services Compensation Scheme Limited ("FSCS"). In certain circumstances, and if the Investor is an 'eligible claimant' (as defined in the FCA Rules), the Investor may be entitled to compensation from the FSCS if Mainspring is in default and unable to meet its financial obligations to the Investor. The amount of compensation available from the FSCS for investment business is £85,000. Further information on the FSCS (including as to the meaning of 'eligible claimant') can be obtained at [www.fscs.org.uk](http://www.fscs.org.uk).

### **12 MONEY LAUNDERING REGULATIONS**

Anti-money laundering legislation, rules and guidance require Mainspring to obtain evidence of identity before undertaking investment business for a client. Mainspring is also required to do this by legislation designed to combat serious crime. It will rely on customer due diligence already undertaken on the Investor by the Manager. However, Mainspring reserves the right to request additional information from the Investor and to cease to perform the Services until satisfactory additional information is provided. Mainspring is likely to request such information if the Investor requests Mainspring to receive or remit funds or securities from or to persons who are not party to this Custody Agreement or in any other circumstances when Mainspring considers that such additional information is required.

### **13 ANTI-BRIBERY AND INDUCEMENTS**

**13.1** Where Mainspring pays, provides, accepts or receives a fee, commission or non-monetary benefit in accordance with the FCA Rules, Mainspring will inform the Manager, prior to the provision of the relevant service:

- (a) of the existence and nature of the payment or benefit; and
- (b) the amount of the payment or benefit or, where the amount cannot be ascertained, the method for calculating that amount.

**13.2** The Manager hereby confirms that it has received a copy of, and consents to the terms of Mainspring's Anti-Bribery and Inducements Policy which deals with any fees, commission or any monetary benefits paid or provided by any third party or a person acting on behalf of a third party. A copy of Mainspring's Anti-Bribery and Inducements Policy is available from Mainspring at the following link <https://mainspringfs.com/policies/anti-bribery-and-inducements-policy/>

**13.3** Mainspring will provide the Manager with periodic reporting statements to inform the Manager regarding any fees, commission or any monetary benefits transferred to the Manager.

### **14 CONFIDENTIALITY**

**14.1** Mainspring will at all times keep confidential information acquired from the Manager or the Investor as a consequence of this Custody Agreement. Mainspring will only use such information for the sole purpose of providing the Services and will not, without written consent (to include email) (which in respect of the Investor and the Manager, Mainspring need only obtain from the Manager), disclose the information to any third party other than when necessary to perform

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its duties under this Custody Agreement (in which case the information may be disclosed to Mainspring Entities and relevant third parties).

**14.2** The duty of confidentiality in clause 14.1 will not apply to:

- (i) any information which is in the public domain (provided that this has not happened because of a breach of this Custody Agreement by a Mainspring Entity or of any other duty of confidentiality Mainspring is under);
- (ii) any information that Mainspring can clearly demonstrate was already possessed by a Mainspring Entity prior to disclosure by the Manager or the Investor;
- (iii) any information that can clearly be demonstrated to be independently originated by a Mainspring Entity or acquired by a Mainspring Entity from a third party in circumstances in which such party is free to disclose it to others;
- (iv) the extent that a Mainspring Entity is required to disclose the information by a regulatory authority or under any applicable Law; and
- (v) disclosure of information to a Mainspring Entity's professional advisers, to the extent that such disclosure is reasonably necessary for the performance of services by that adviser.

## 15 DATA PROTECTION

**15.1** The nature of this Custody Agreement and the Manager's status as agent of the Investor in connection with this Custody Agreement (the "Agency Services") dictate that either Mainspring or the Manager may act as a data Controller and/or a data Processor in connection with the performance of the Services, the Custody Services and Agency Services respectively. The parties acknowledge that the Manager will be data Controller of the Personal Data except in the limited circumstances where the Manager processes Personal Data in relation to the Agency Services or where Mainspring uses the Personal Data to comply with its regulatory requirements, in which instances Mainspring will be data Controller. Mainspring and the Manager will comply with their obligations as a data Controller in relation to the performance of the Services, the Custody Services and the Agency Services, respectively.

**15.2** Mainspring and the Manager have policies in place to comply with current the GDPR and other applicable laws and regulations in respect of Personal Data. Where one party processes Personal Data as a data

Processor on behalf of the other, the relevant data Processor shall process the Personal Data solely for the purposes of carrying out the Services or Agency Services respectively and to comply with Mainspring's and/or the Manager's, as appropriate, regulatory obligations and in particular it:

- (i) Shall process Personal Data in respect of which the other party is the Controller only in accordance with the documented instructions of the Controller (unless otherwise required to do so by the GDPR and, in such case, where permitted under the GDPR, the Processor shall inform the Controller of the relevant details);
- (ii) shall ensure that the persons authorised to process Personal Data relating to this Agreement have committed themselves to preserve the confidentiality of Personal Data relating to this Agreement;
- (iii) agrees that it has in place, and undertakes to maintain, appropriate technical and organisational measures to ensure an appropriate level of security, including against unauthorised or unlawful processing of such Personal Data and against accidental loss or destruction of or damage to such Personal Data as required under the GDPR;
- (iv) agrees that it has put in place and undertakes to maintain appropriate technical and organisational measures against accidental or unlawful destruction or accidental loss, alteration, unauthorised disclosure or access to such Personal Data as well as reasonable security programmes and procedures for the purpose of ensuring that only authorised personnel have access to such Personal Data or the processing equipment to be used to process such Personal Data and that any persons whom it authorises to have access to such Personal Data will respect and maintain all due confidentiality;
- (v) agrees to ensure the reliability of all its personnel who process such Personal Data including using all reasonable endeavours to procure that all persons who are its directors, officers, employees, permitted agents and sub-contractors comply with the GDPR, and in particular the data protection principles set out therein, in connection with the Services, Custody Services and the Agency Services;
- (vi) shall only engage a sub-Processor in relation to this Agreement where: (i) the party acting as Controller has consented to that specific engagement in writing; (ii) there is a contract

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in place with that sub-Processor that imposes data protection obligations on the sub-Processor equivalent to those contained within this Agreement; and (iii) the sub-Processor has committed to maintain the confidentiality of the Personal Data provided to it;

- (vii) agrees that it has in place procedures to promptly and effectively deal with any Data Subject (as defined in the GDPR) access requests, transfer requests, queries or complaints made by Data Subjects in relation to this Agreement (or the processing undertaken pursuant to it) (and shall assist the party acting as Controller in addressing such requests, queries or complaints);
- (viii) shall only retain Personal Data for as long is necessary for the purposes of this Agreement or for other applicable legal, regulatory or reasonable business requirements. After such time, it will take reasonable steps securely to delete, destroy or return such Personal Data (to the extent that it is practicable to do so);
- (ix) shall assist the data Controller, promptly and as reasonably necessary with all subject access requests which may be received from Investors to whom the Personal Data relates or who are referred to in such Personal Data;
- (x) Shall not transfer such Personal Data outside the EEA without the prior written consent of the party acting as Controller;
- (xi) Inform the party acting as Controller within twenty-four (24) hours from it becoming aware if any Personal Data is subject to a personal data breach (as defined in Article 4 of the GDPR) or is lost or destroyed or becomes damaged, corrupted or unusable;
- (xii) shall ensure that any appropriate records as required under the GDPR are maintained; and
- (xiii) shall provide the party acting as Controller (and/or, for the avoidance of doubt, any of its duly appointed auditors or advisors) and any applicable regulatory bodies, on reasonable notice, with the necessary access to facilitate an audit of its compliance with this Clause.

**15.3** Disclosure to third parties: To the extent that Mainspring or the Manager processes Personal Data as a 'data Processor' for the other party, that entity will not disclose Personal Data to third parties, except:

- (i) to third parties to whom it is reasonably necessary to disclose the Personal Data in order to perform the Services or the Agency Services respectively;
- (ii) to its professional advisers bound by obligations of confidentiality (written or otherwise); and
- (iii) where they have a legal or regulatory obligation to do so.

**15.4** Disclosures outside the European Economic Area ("EEA"): If Mainspring or the Manager, in the performance of the Services or Agency Services respectively, transfers any Personal Data to any third party where such third party is located outside the European Economic Area, the exporting party and the importing party shall, in advance of any such transfer, execute the Standard Contractual Clauses approved for the purposes of the applicable laws and regulations concerning the transfer of personal data to data processors in third countries that do not ensure an adequate level of protection for such personal data (including, but not limited to, the GDPR).

**15.5** Retention of data: Mainspring and the Manager will retain Personal Data received from the other (the "Providing Party") as directed by the Providing Party and only for the duration of the purpose for which it was obtained, save that they may need to continue to hold some details about the Investor for longer for legal and/or regulatory purposes. In addition, if the Investor ceases to have a relationship with either of Mainspring or the Manager, the entity with whom the Investor continues to deal may also continue to use the Personal Data for the purpose of performing the Services or the Agency Services respectively.

**15.6** Information about Personal Data: The Investor may contact Mainspring via email on [contact@mainspringfs.com](mailto:contact@mainspringfs.com), with any questions about their Personal Data held by Mainspring.

**15.7** Each Party shall, without undue delay, notify the other upon receiving any notice or communication from the Office of the Information Commissioner or any other supervisory, regulatory or government body which relates directly or indirectly to the processing of Personal Data for which the other party is data controller.

**15.8** Each party shall cooperate with and assist the other without undue delay in relation to any subject access requests, notice, communication, claim, complaint or allegation relating to Personal Data for which the other is data Controller. The relevant data Processor shall not respond to respond to any such subject access

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request, notice, communication, claim, complaint or allegation without the data Controller's prior written approval.

**15.9** Mainspring may provide many of its services in close co-operation with Mainspring Entities. Mainspring may disclose information (including Personal Data) about the Manager and Investors to Mainspring Entities, but will only do so where Mainspring considers this to be necessary or desirable in order for Mainspring to provide the Services, the Custody Services or the Agency Services. In addition, Mainspring may be permitted access to Mainspring Entities' computer systems and may permit Mainspring Entities access to Mainspring's computer systems.

**15.10** Mainspring may record telephone calls for security purposes and telephone calls may be monitored as part of Mainspring's quality control procedures.

### 16 SAFE CUSTODY SERVICE

#### Custody of Investments

**16.1** All Investments of the Investor shall be held by a Mainspring Nominee and will be recorded in an Investment Account for the Investor. The title of the Investment Account shall indicate that the Investments do not belong to Mainspring.

**16.2** Documents evidencing title to such Investments will be held in the physical possession of Mainspring or a Mainspring Nominee. Mainspring shall segregate such documents from any such documents of Mainspring and shall take all reasonable measures to ensure such segregation where documents are held by a Mainspring Nominee.

**16.3** Investments that are UK equities will be held through the CREST system when eligible. Other UK securities may be held in certificated form.

**16.4** Investments held by Mainspring may be released on completion of sales or for administrative purposes. Mainspring will not use Investments held on behalf of the Investor for Mainspring's own account.

#### Collateral & lending

**16.5** The Investments shall not be lent to a third party or borrowed against (by either the Investor, the Manager or Mainspring) and are free of mortgage, charge, pledge, lien, right of set-off or any security interest, encumbrances and claims whatsoever in favour of a third party.

**16.6** Mainspring will not enter into any TTCA. Where Mainspring entered into a TTCA before 3 January 2018, Mainspring will take all reasonable steps to promptly terminate such arrangements.

#### Securities financing

**16.7** Mainspring may not enter into arrangements for securities financing transactions or otherwise use assets in the Investment Account for its own account or the account of another client (including where held on behalf of a client in an omnibus account maintained by a third party) unless the Manager has given express prior written consent and the use is restricted to the terms specified in writing between the Parties and in accordance with the FCA Rules.

#### Lien

**16.8** In addition to any right of legal or equitable set-off or lien or other right to which Mainspring is entitled under any applicable Law and in accordance with the FCA Rules, Mainspring shall also have a general lien over Investments from time to time credited to an Investment Account of the Investor and a right of set-off in respect of any cash derived from those Investments and standing to the credit of that Investment Account in respect of (a) all fees and charges properly due and payable to Mainspring and (b) any other charge or liability properly incurred by Mainspring, in either case in connection with Mainspring's provision of the Services in respect of that Investment Account.

**16.9** The Manager authorises Mainspring to grant security interests, liens and rights of set-off over the Manager's Investments to Sub-Custodians to enable Sub-Custodians to dispose of the Manager's Investments in order to recover debts in accordance with the FCA Rules.

#### Information

**16.10** Note: Holding Investments in a pooled account could make the Investor's individual holdings more time consuming and difficult to identify than if the Investor were to have a separate account in the event of default by Mainspring. Individual entitlements may not be identifiable by separate certificates, other physical documents or equivalent electronic record. In the event of an irreconcilable shortfall after the default of Mainspring, clients may share in that shortfall in proportion to their original share of their assets in the pool.

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### Reporting

- 16.11** Mainspring will comply with all necessary reporting obligations relating to statements of the Manager's Investments as required under the FCA Rules.

### Registration

- 16.12** Mainspring will register all registrable Investments in the name of a Mainspring Nominee.

### Corporate Actions

- 16.13** Mainspring will not be responsible for taking up rights, exercising conversion or subscription rights or dealing with takeovers, other offers or capital reorganisations in connection with Investments, other than as instructed by the Manager.

### Record keeping

- 16.14** Record keeping of the documents agreed between Mainspring and the Manager which sets out the rights and obligations of the Parties under an agreement to provide services or the terms on which Mainspring provides services shall be maintained by Mainspring for at least the duration of the relationship with the Manager.
- 16.15** Additionally, records and accounts will be maintained by Mainspring so that they may be used as an audit trail.
- 16.16** Any agreement regarding any arrangement relating to a TTCA will be retained by Mainspring from the date of the agreement and until 5 years after the agreement is terminated.

## 17 CASH

- 17.1** Mainspring shall hold any cash of the Investor as client money as defined in the FCA Rules ("**Client Money**") in accordance with the FCA Rules on Client Money (the "**Client Money Rules**"). The Investor acknowledges and agrees that Mainspring may appoint a bank or banks to hold cash held on the Investor's behalf in a 'client bank account' as defined in the FCA Rules (a "**Client Bank Account**") along with cash of other customers of the Manager for whom Mainspring provides Custody Services. Mainspring shall ensure that the specific interests of the Investor in such account are recorded by Mainspring. Cash held in such an account will be held by the bank as banker and the bank will not be required to hold the cash as trustee or in accordance with the Client Money Rules. Therefore the cash may not be segregated from such bank's own money and may be used in the course of that bank's business, and Mainspring acting on behalf of the Investor will rank only as a general creditor of the bank.

- 17.2** Prior to opening a Client Bank Account, Mainspring shall require from the relevant institution an 'acknowledgement of trust' document that satisfies the requirements in rule CASS 7.8.1R of the FCA Rules (or its successor rule from time to time).

- 17.3** Mainspring will provide information to the Manager with respect to such accounts as is required by the Client Money Rules, and the Manager will communicate such information to the Investor with respect to such accounts as required by the Client Money Rules and, when necessary, shall obtain appropriate consents from and shall give appropriate notifications to the Investor.

- 17.4** Mainspring will use all due skill, care and diligence in the selection, appointment and periodic review of the bank or banks appointed to hold cash held on the Investor's behalf and the arrangements for the holding of such cash.

## 18 CASH MANAGEMENT

- 18.1** Unless otherwise agreed between Mainspring and the Manager in writing, Mainspring will pay nil interest on Cash held in the Cash Account if the bank's interest rate for the account is negative. In the event the bank of the Cash Account is charging negative interest on cash held in the Cash Account, such charge will be a cost borne by the Manager. All interest earned, if any, on Cash held in Cash Accounts will be calculated daily on each Portfolio and will be allocated quarterly during January, April, July and October.

- 18.2** The Manager acknowledges that the allocation of cash receipts to the Investor may result in fractional entitlements of less than a penny. In such cases, having taken adequate steps to allocate such receipts to the Investor on a basis that enables their fair distribution, Mainspring may in circumstances agreed with the Manager and where consistent with the FCA Rules, cease to treat the fractional entitlements as Client Money of the Investor.

- 18.3** The Manager will be responsible for claiming any dividends, interest and any other entitlements from Investments held on the Investor's behalf. Once received by Mainspring, such entitlements will be placed in a Client Bank Account operated by Mainspring as described in clause 18.1.

- 18.4** Mainspring will only transfer Client Money to a third party in accordance with the FCA Rules.

- 18.5** Tax may be deducted from payments due to the Investor if it is due to be deducted under any applicable Law or practice. However, Mainspring shall bear no responsibility for advising, and shall be under no duty to advise, the Manager or the Investor on their tax affairs.

## CUSTODY AGREEMENT

**18.6** The Investor consents to the following:

- (i) if there has been no movement on a Client Money balance of the Investor of less than £1,000 for a period of at least six years (notwithstanding any payments or receipts of charges, interest or similar items); and
- (ii) Mainspring has taken reasonable steps to contact the Investor to return the balance,

Mainspring may cease to treat the balance as the Investor's Client Money. Before doing so Mainspring will write to the Investor at the last known address informing the Investor of Mainspring's intention to do so and giving the Investor at least 28 days to claim the balance. Mainspring will make good any valid claim against released balances.

### 19 DEALING

**19.1** Mainspring will only execute an order for an Investment when:

- (i) the necessary amount of cleared funds or Investments are held by Mainspring on the Investor's behalf; and
- (ii) it receives specific written instruction (to include email) from the Manager as to (a) the instrument which shall be the subject of the transaction, (b) the time at which the order is to be executed, (c) the execution venue on which the order must be executed, (d) the price at which the order must be executed and (e) the settlement date for the transaction (if other than the standard settlement period for the instrument in question).

**19.2** The Manager acknowledges and agrees (on its and the Investor's behalf) that Mainspring's obligation to provide best execution shall be satisfied by the Manager's instruction given in accordance with clause 19.1(ii) and when such instruction requires the execution of an order outside of a 'regulated market' or a 'multilateral trading facility' (both as defined in the FCA Rules), the Manager consents (on its and the Investor's behalf) to such execution. In accordance with clause 4.6 Mainspring will not, and will not be required to, provide or assess advice on the merits, suitability or appropriateness of transactions which take place as a result of the Services. For information about Investments, the risks associated with Investments and execution venues the Investor should consult the Manager.

**19.3** Unless otherwise agreed with Mainspring, when funds are to be transferred to Mainspring for the purposes of clause 19.1(i) they should be transferred by way of telegraphic transfer or by cheque. If funds are

received by cheque, Mainspring will not complete any investment or transfer instruction until it has received cleared funds into the relevant Client Bank Account, which may be up to 5 working days from receipt of the cheque by the relevant bank.

**19.4** The Manager acknowledges that an instruction may give rise to Mainspring effecting a transaction on the Investor's behalf that results in fractional entitlements. When an issue of new shares is over-subscribed the Manager will be solely responsible for determining the allocation of shares and Mainspring will be able to rely on their determination.

**19.5** When Mainspring agrees to execute an instruction, Mainspring may aggregate orders for the Investor with those orders of other customers and for itself. This may include combining a number of orders from customers for the purchase or sale of a single investment. Mainspring will only do so when it reasonably believes that it is unlikely that the aggregation would work overall to the disadvantage of those customers. However, the effect of aggregation may operate on some occasions to the Investor's disadvantage in relation to a particular instruction.

**19.6** In the absence of any written notification (to include email) from the Manager to the contrary, the Manager acknowledges and agrees on behalf of the Investor that Mainspring may act on instructions that give rise to Mainspring dealing for the Investor in circumstances in which the relevant transaction is not regulated by the rules of any stock exchange, multilateral trading facility or investment exchange.

### 20 TRANSFER OF INTERESTS

**20.1** Unless otherwise agreed in writing (to include email), the Investor will not transfer or charge, or purport to transfer or charge, its interests in its Investments held by Mainspring to another party.

### 21 VARIATION AND TERMINATION

**21.1** This Custody Agreement may only be extended or amended as provided herein. As between the Investor and Mainspring: (i) this Custody Agreement constitutes the entire agreement between Mainspring and the Investor about the subject matter of this Custody Agreement and supersedes all earlier understanding and agreements between Mainspring and the Investor and all earlier representations by either of them about such subject matter; and (ii) Mainspring and the Investor have not entered into this Custody Agreement in reliance upon any representation, warranty, undertaking, covenant, promise or statement. This clause 21.1 shall not

## CUSTODY AGREEMENT

exclude the liability of a party for fraud or fraudulent misrepresentation or concealment or any resulting right to rescind this Custody Agreement.

- 21.2** Mainspring may amend this Agreement in order to comply with, or to make the Agreement consistent with, any legal or regulatory requirements or changes to which Mainspring may be subject by providing a written notice to the Manager of such amendment.

Any amendment under this clause shall take effect on the date specified in the written notice, which shall not be less than 5 business days after the issue of the notice.

- 21.3** Mainspring may terminate this Custody Agreement by giving the Manager not less than 90 days' notice in writing (to include email).

- 21.4** If the Manager or Investor is in breach of a material obligation under this Custody Agreement, Mainspring may terminate this Custody Agreement by giving:

- (i) in the case of a material breach that is not capable of remedy, ten business days' written notice (to include email); or
- (ii) in the case of a material breach capable of remedy, thirty days' written notice (to include email) to the Manager, provided that the breach is not remedied within the notice period.

- 21.5** The Manager may terminate this Custody Agreement on behalf of the Investor on immediate written notice (to include email) to Mainspring.

- 21.6** This Custody Agreement will terminate on Mainspring being given written notice (to include email) that the Investor has ceased to be a customer of the Manager in respect of the Investments held by Mainspring under this Custody Agreement.

- 21.7** Whenever possible the termination of the Custody Agreement will be without prejudice to the completion of transactions already initiated but there may be circumstances when this completion may not be possible. If, at the time of termination, stock has been purchased on behalf of the Investor which has not been physically delivered due to an illiquid market or stock shortage, Mainspring shall liaise with the Manager to agree how to proceed.

- 21.8** After the termination of this Custody Agreement Mainspring will:

- (i) to the extent permitted by the FCA Rules, transfer any cash and Investments held by Mainspring on behalf of the Investor to such person as the Manager or, notwithstanding clause 10.1, the Investor in the absence of an instruction from

the Manager or when termination has occurred under clause 21.6, shall specify. Mainspring shall be entitled to deduct from such cash any reasonable direct out of pocket costs and expenses incurred by Mainspring in making such transfers; and

- (ii) provide the Services until the transfers in clause 21.8(i) have been completed and shall be entitled to the fees and other charges for the Services referred to in clauses 8.1 and 8.2 for doing so.

## 22 REPRESENTATIONS AND WARRANTIES

- 22.1** Mainspring and the Manager each represent and warrant to each other on a continuing basis that:

- (i) it is duly incorporated, established or constituted (as the case may be) and validly existing under the Laws of its country of incorporation, establishment or constitution (as the case may be);
- (ii) it has and will continue to have full authority to enter into this Custody Agreement and to contract with the other party regarding the provision of the Services;
- (iii) it has and shall maintain all authorisations, permissions, licences and permits necessary for it to perform its obligations under this Custody Agreement;
- (iv) it does not require the consent of any governmental or other regulatory body except for such consents already obtained and disclosed to the other party; and
- (v) this Custody Agreement constitutes a legal, valid and binding obligation, enforceable in accordance with its terms.

## 23 LIABILITY

- 23.1** Subject as provided in this Custody Agreement, Mainspring will only be liable to the Manager or the Investor for losses or costs suffered by the Manager or the Investor to the extent that they have resulted from the negligence, fraud or wilful default of Mainspring Entities in performing obligations under, or Material Breach of, this Custody Agreement. Material Breach includes, without limitation, any breach of this Agreement which (i) derives from non-compliance by Mainspring with laws and regulations applicable to this Custody Agreement or to the performance of the Custody Services provided by Mainspring under this Custody Agreement; or (ii) relates to a series of persistent breaches or an accumulation of different breaches, and which together materially adversely

## CUSTODY AGREEMENT

affect the relationship between the Manager and the Investors or the Manager's reputation and standing with Investors; and which, in either case, are either not capable of being remedied or, if capable of remedy, remain unremedied after a reasonable period for remediation following written notice from the Manager requesting such breaches be remedied.

- 23.2** Mainspring shall not be liable for any loss the Investor suffers as a result of complying with instructions accepted by Mainspring in good faith from the Manager.
- 23.3** Mainspring shall not be liable to the Investor or the Manager for the acts or omissions of any bank.
- 23.4** Mainspring shall not be liable for losses suffered as a result of delays to or the inability to effect re-registration.
- 23.5** In no event shall Mainspring be liable for any indirect or consequential losses or loss of profits, goodwill, reputation, business opportunity or anticipated saving or for special or consequential damages, whether Mainspring has been advised of the possibility of such losses or damages or not.
- 23.6** Nothing in this Custody Agreement shall exclude or restrict any duty or liability which Mainspring may have to the Manager or the Investor under the Financial Services and Markets Act 2000 or the FCA Rules or exclude any liability of a party for fraud or wilful default.

### 24 INDEMNIFICATION OF MAINSPRING

- 24.1** When required, the Investor agrees to ratify all acts properly carried out by Mainspring or a Mainspring Entity in the proper performance of and in accordance with the terms of this Custody Agreement.
- 24.2** The Investor agrees to fully and effectively indemnify and keep indemnified Mainspring on an after-tax basis against any and all losses suffered and costs incurred (but excluding Mainspring Entities' normal operating costs and expenses associated with the provision of the Services) by a Mainspring Entity (including direct losses sustained by a Sub third party used for the performance of the Services and passed to a Mainspring Entity) in connection with the Investments or the performance of the Services, provided that Mainspring shall not be indemnified against any losses or costs to the extent that they arise:
- (i) directly out of the negligence, fraud or wilful default of, or Material Breach (as defined in clause 24.1) of this Agreement by a Mainspring Entity; or

- (ii) as a result of a claim made by a third party and Mainspring has not used its reasonable endeavours to mitigate such claim.

### 25 BUSINESS INTERRUPTION

Under no circumstances whatsoever shall Mainspring be responsible or liable for any claim, loss, damage, expense or cost suffered arising in consequence of any breach, failure to perform or delay in performing any of Mainspring's obligations to the Investor under this Custody Agreement to the extent that such breach, failure, delay or inability results from or relates to any cause beyond Mainspring's reasonable control, including, but not limited to: (a) war, terrorism, riot, civil unrest, strike, lockout or other labour action, Acts of God, storm, fire, earthquake, explosion, flood, electrical failure, confiscation and/or action of any government or governmental agency; (b) any breakdown in communications whether between Mainspring and the Manager or between Mainspring and any exchange or any intermediate broker or other third party with or through whom Mainspring are dealing on the Investor's behalf or the failure or defective operation of any computer system; (c) the absence or inaccuracy of any information provided to Mainspring by the Investor, the Manager or on the Investor's behalf by any exchange, information provider or any intermediate broker or other third party with or through whom Mainspring is dealing on the Investor's behalf.

### 26 MISCELLANEOUS

#### Invalidity

- 26.1** If any provision of this Custody Agreement is or becomes illegal, invalid or unenforceable, in whole or in part, the validity and enforceability of the other provisions of this Custody Agreement and its validity and enforceability shall not be affected.

#### Assignment

- 26.2** Mainspring may assign the benefit of the terms of this Custody Agreement to a successor firm.

#### Language

- 26.3** All communications between the parties and any documents or information will be in English.

### 27 APPLICABLE LAW

These terms are governed by and shall be construed in accordance with English Law and the parties shall submit to the exclusive jurisdiction of the English Courts.



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## Important information

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All information correct as at April 2021.

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